



CHARACTERISTICS OF ALL-WEATHER WICKER AND PERFORMANCE WEAVES

- Our all-weather wicker and performance weaves combine the look of wicker, rattan, bronze, or cording with the highest-quality man-made fibers for superb durability.
- Resin fibers are highly resistant to mildew, fading, sagging, staining, tearing and cracking.
- Artisans weave the UV-resistant fibers by hand around fully welded, rustproof aluminum frames, resulting in lightweight and corrosion-resistant furniture.

CARE AND MAINTENANCE

- Use a dry, clean cloth to dust furniture weekly and maintain luster.
- For spot cleaning, spray off any debris with a hose and brush off any dirt or debris with a soft-bristle brush. Dry with a soft cloth.
- For a more thorough cleaning, mix warm water with a mild dish soap, such as Dawn® or Method®, and clean with a soft-bristle brush. Do not use abrasive cleansers. Rinse with water and dry with a soft cloth. A power washing with a pressure of 1200-1400 PSI is also effective. Furniture should be cleaned periodically and always before storing.
- If furniture is in a saltwater environment, rinse weekly to remove all salt.
- If furniture is in a freezing environment, thoroughly clean and dry, then store in a dry place such as a garage or shed. If storage is not available, furniture should be covered with our custom-fit outdoor furniture covers.
- Avoid letting water stand on the surface of your furniture and cushions.
- When furniture is not in use for an extended period of time, protect it with our custom-fit outdoor covers. Before covering, furniture needs to be thoroughly cleaned and dried. Cushions should be removed and stored in a dry place if possible.

OUTDOOR FURNITURE HARDWARE CARE

- RH offers a stainless steel care and aluminum care kit available at RH.com. For a more thorough cleaning and to remove any spots, RH offers Innopolish B520® Cleaner. For rust removal, RH offers Innoshine B570® Rust Remover. For maintenance and rust prevention, RH offers Innocare B580®. These products work not only on stainless steel but also on other metals such as copper and aluminum.
- Although stainless steel is generally resistant to corrosion, the surface is susceptible to cosmetic deterioration from salt water and airborne chemicals. This may result in small brown spots appearing on the surface; this process is likely to be accelerated in coastal areas.
- These spots in no way affect the strength, integrity or longevity of the furniture; they are simply superficial discolorations that require cleaning to restore the stainless steel to its original appearance.
- For regular cleaning, use water and a mild soap, such as Dawn® or Method®, to prevent any stubborn stains from building up.

TEAK ACCENT CARE

- Many of our all-weather wicker and performance weaves feature teak accents. Please refer to RH's teak care page for detailed information.



CHARACTERISTICS OF TEAK

- Teak furniture is an excellent choice for outdoor living and with regular maintenance will provide years of loyal service. RH offers an array of Golden Care® products for protecting and restaining Natural teak as well as touch-up kits designed to match our teak finishes.
- *Natural Teak* – Our Natural finish highlights the beauty and grain of solid teak. Due to natural variations in the wood, each product and finish may vary slightly. When exposed to sun and rain, the color of Natural teak will soften to a handsome silvery-grey shade depending on the amount of sun exposure.
- Newly purchased Natural teak will experience oil surfacing. These areas, which look like a water mark, can be removed by gentle washing. Fabric cushions stained by the natural surfacing of teak oil can be cleaned with OxiClean™ or Simple Green® and a soft brush or a power washing of 1200-1400 PSI.



Natural Teak
(new)



Natural Teak
(at 6 months)



Natural Teak
(at 1 year)

- *Finished Teak* – Our finished teak is created using a wire brush with a pigment-based finish. Imperfections such as hairline cracks may develop over time. If left uncovered, the finish will fade and wear through, exposing unfinished teak to the elements. Exposed teak will begin to acquire the beautiful silvery-grey patina that is typical of untreated teak. We recommend that these pieces be protected from incremental weather by our furniture covers.



Finished Teak - Weathered
finish (new)



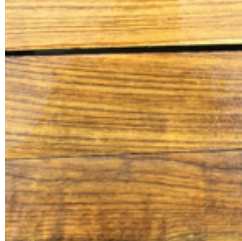
Finished Teak - Weathered
finish (at 5 years)

CARE AND MAINTENANCE

- Use a dry, clean cloth to dust furniture weekly and maintain luster.
- For spot cleaning, spray off any debris with a hose and brush off any dirt or debris with a soft-bristle brush. Spores that create mold and mildew thrive in environments with dirt and moisture. Dry with a soft cloth. To remove stains on finished teak, we recommend gentle sanding in the soiled area with a 3M® Hand Pad.
- For a more thorough cleaning, mix warm water with a mild dish soap, such as Dawn® or Method®, and clean with a soft-bristle brush. Do not use abrasive cleansers. Rinse with water and dry with a soft cloth. A power washing with a pressure of 1200-1400 PSI is also effective. Furniture should be thoroughly cleaned periodically and always before storing.



Natural Teak
(at 1 year,
left uncovered)



Natural Teak
(at 1 year, after
power washing)

- If furniture is in a saltwater environment, rinse weekly to remove all salt.
- If furniture is in a freezing environment, thoroughly clean and dry, then store in a dry place such as a garage or shed. Rain and snow will seep into small cracks and fill the wood with moisture and lead to additional small cracks. If storage is not available, furniture should be covered with our custom-fit outdoor furniture covers.
- Avoid letting water stand on the surface of your furniture and cushions.
- When furniture is not in use for an extended period of time, protect it with our custom-fit outdoor covers. Before covering, furniture needs to be thoroughly cleaned and dried. Cushions should be removed and stored in a dry place if possible.

GOLDEN CARE® PRODUCTS

Golden Care® products are available for purchase at RH.com.

- Golden Care® Teak Cleaner – Our Teak Cleaner penetrates deeply to clean and restore teak and other hardwoods. It cleans and brightens in 1 step and helps restore teak to its natural hue.
- Golden Care® Teak Shield – Our Teak Shield penetrates and protects teak and other hardwood furniture to repel water and stains. The shield also helps protect against mold, mildew and ultraviolet rays. When used with our outdoor covers, Teak Shield helps maintain luster.
- Golden Care® Teak Protector – Our teak protectors use a proprietary formula in custom shades designed to match our finishes. They help to maintain the finish color up to 4 times longer than teak oil. Our protectors must be able to penetrate into the pores of the wood for best protection.

OUTDOOR FURNITURE HARDWARE CARE

- RH offers a stainless steel and aluminum care kit available at RH.com. For a more thorough cleaning and to remove any spots, RH offers Innopolish B520® Cleaner. For rust removal, RH offers Innoshine B570® Rust Remover. For maintenance and rust prevention, RH offers Innocare B580®. These products work not only on stainless steel but also on other metals such as copper and aluminum.
- Although stainless steel is generally resistant to corrosion, the surface is susceptible to cosmetic deterioration from salt water and airborne chemicals. This may result in small brown spots appearing on the surface; this process is likely to be accelerated in coastal areas.
- These spots in no way affect the strength, integrity or longevity of the furniture; they are simply superficial discolorations that require cleaning to restore the stainless steel to its original appearance.
- For regular cleaning, use water and a mild soap, such as Dawn® or Method®, to prevent any stubborn stains from building up.



CHARACTERISTICS OF OUTDOOR CUSHIONS AND UPHOLSTERED FURNITURE

- Our lofty, zippered and poly-filled cushions come in a choice of luxury performance Perennials® or Sunbrella® fabrics. Both Perennials and Sunbrella performance fabrics are 100% solution-dyed acrylic, which means the fibers are completely permeated with color to best withstand the elements. Both fabrics are easy-care and weather-friendly, resisting mildew, stains and fading.
- Note that some Perennials fabrics have a soft hand with a thicker pile. Over time these fabrics may develop a brushed, softened appearance as a result of use and wear. This is a natural characteristic; if desired, loose fibers may be removed with a fabric shaver.
- Although our upholstery is mildew resistant, spores that create mold and mildew thrive in environments with dirt and moisture. To deter mold and mildew, always remove wet cushions from furniture frames and perform monthly cleaning and maintenance.

ROUTINE CARE AND MAINTENANCE

- Use a dry, soft-bristle brush to dust fabric weekly and remove dirt before it becomes embedded.
- For spot cleaning, use a mild cleaner, such as Simple Green® or OxiClean™, with warm water and a soft-bristle brush. Rinse thoroughly. Flip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- For a more thorough cleaning, a power washing with a pressure of 1200-1400 PSI is highly effective – anything more will damage the fibers. Hold the power washer approximately 30" away from the pillow to wash away mold and mildew. Repeat as necessary to achieve desired results. Flip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Avoid letting water stand on the surface of your furniture and cushions.
- When cushions are not in use for an extended period of time, they should be removed and stored in a dry place if possible.

CARING FOR CUSHIONS IN THE RAIN

- RH collections with standard cushions are constructed with a repellent to protect the foam core. For standard cushions left in heavy rain, simply unzip and stand on end with zipper facing down to help water drain. Allow to air-dry.
- RH collections with reticulated, or “quick-dry,” cushions have an open cell structure for water to easily pass through and an open mesh bottom for water to drain.