



## CHARACTERISTICS OF ALL-WEATHER WICKER AND PERFORMANCE WEAVES

- Our all-weather wicker and performance weaves combine the look of wicker, rattan, bronze, or cording with the highest-quality man-made fibers for superb durability.
- Resin fibers are highly resistant to mildew, fading, sagging, staining, tearing and cracking.
- Artisans weave the UV-resistant fibers by hand around fully welded, rustproof aluminum frames, resulting in lightweight and corrosion-resistant furniture.

## CARE AND MAINTENANCE

- Use a dry, clean cloth to dust furniture weekly and maintain luster.
- For spot cleaning, spray off any debris with a hose and brush off any dirt or debris with a soft-bristle brush. Dry with a soft cloth.
- For a more thorough cleaning, mix warm water with a mild dish soap, such as Dawn® or Method®, and clean with a soft-bristle brush. Do not use abrasive cleansers. Rinse with water and dry with a soft cloth. A power washing with a pressure of 1200-1400 PSI is also effective. Furniture should be cleaned periodically and always before storing.
- If furniture is in a saltwater environment, rinse weekly to remove all salt.
- If furniture is in a freezing environment, thoroughly clean and dry, then store in a dry place such as a garage or shed. If storage is not available, furniture should be covered with our custom-fit outdoor furniture covers.
- Avoid letting water stand on the surface of your furniture and cushions.
- When furniture is not in use for an extended period of time, protect it with our custom-fit outdoor covers. Before covering, furniture needs to be thoroughly cleaned and dried. Cushions should be removed and stored in a dry place if possible.

## OUTDOOR FURNITURE HARDWARE CARE

- RH offers a stainless steel care and aluminum care kit available at RH.com. For a more thorough cleaning and to remove any spots, RH offers Innopolish B520® Cleaner. For rust removal, RH offers Innoshine B570® Rust Remover. For maintenance and rust prevention, RH offers Innocare B580®. These products work not only on stainless steel but also on other metals such as copper and aluminum.
- Although stainless steel is generally resistant to corrosion, the surface is susceptible to cosmetic deterioration from salt water and airborne chemicals. This may result in small brown spots appearing on the surface; this process is likely to be accelerated in coastal areas.
- These spots in no way affect the strength, integrity or longevity of the furniture; they are simply superficial discolorations that require cleaning to restore the stainless steel to its original appearance.
- For regular cleaning, use water and a mild soap, such as Dawn® or Method®, to prevent any stubborn stains from building up.

## TEAK ACCENT CARE

- Many of our all-weather wicker and performance weaves feature teak accents. Please refer to RH's teak care page for detailed information.



## CHARACTERISTICS OF OUTDOOR CUSHIONS AND UPHOLSTERED FURNITURE

- Our lofty, zippered and poly-filled cushions come in a choice of luxury performance Perennials® or Sunbrella® fabrics. Both Perennials and Sunbrella performance fabrics are 100% solution-dyed acrylic, which means the fibers are completely permeated with color to best withstand the elements. Both fabrics are easy-care and weather-friendly, resisting mildew, stains and fading.
- Note that some Perennials fabrics have a soft hand with a thicker pile. Over time these fabrics may develop a brushed, softened appearance as a result of use and wear. This is a natural characteristic; if desired, loose fibers may be removed with a fabric shaver.
- Although our upholstery is mildew resistant, spores that create mold and mildew thrive in environments with dirt and moisture. To deter mold and mildew, always remove wet cushions from furniture frames and perform monthly cleaning and maintenance.

## ROUTINE CARE AND MAINTENANCE

- Use a dry, soft-bristle brush to dust fabric weekly and remove dirt before it becomes embedded.
- For spot cleaning, use a mild cleaner, such as Simple Green® or OxiClean™, with warm water and a soft-bristle brush. Rinse thoroughly. Flip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- For a more thorough cleaning, a power washing with a pressure of 1200-1400 PSI is highly effective – anything more will damage the fibers. Hold the power washer approximately 30" away from the pillow to wash away mold and mildew. Repeat as necessary to achieve desired results. Flip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Avoid letting water stand on the surface of your furniture and cushions.
- When cushions are not in use for an extended period of time, they should be removed and stored in a dry place if possible.

## CARING FOR CUSHIONS IN THE RAIN

- RH collections with standard cushions are constructed with a repellent to protect the foam core. For standard cushions left in heavy rain, simply unzip and stand on end with zipper facing down to help water drain. Allow to air-dry.
- RH collections with reticulated, or “quick-dry,” cushions have an open cell structure for water to easily pass through and an open mesh bottom for water to drain.

# So, you've made a mess.

If you've made a mess on Perennials, you have nothing to worry about. Here's a list of the usual suspects and how to get rid of them:

## The Mess

## The Cure

BARBEQUE SAUCE (we are based in Texas after all!)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with formula 409, <sup>®</sup> OxiClean™ or a bleach solution as needed. Rinse thoroughly.
BEER (can, bottle or tap)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly
BERRIES (fresh, jam or juice)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> OxiClean™ or a bleach solution as needed. Rinse thoroughly.
BIRD DOO-DOO	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> OxiClean™ or a bleach solution as needed. Rinse thoroughly.
BUTTER	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> or OxiClean™ as needed. Rinse thoroughly.
CHOCOLATE...MMMMM	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
COFFEE	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
COLA	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
CRAYON (darn kids)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
INK (permanent marker, india, ballpoint or tattoo)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> OxiClean™ or a bleach solution as needed. Rinse thoroughly.
KETCHUP OR MUSTARD (or the combined mustchup)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> or OxiClean™ as needed. Rinse thoroughly.
LIPSTICK / COSMETICS	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> OxiClean™ or a bleach solution as needed. Rinse thoroughly.
MILDEW	Soak in a 1:20 solution of bleach to water until stains are removed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
OIL	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> or OxiClean™ as needed. Rinse thoroughly.
RUST	Saturate with lemon juice. Cover with salt. Allow to sit for 24 hours, refreshing lemon juice as needed. Rinse and repeat as needed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly. DO NOT BLEACH!
SHOE POLISH	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> OxiClean™ or a bleach solution as needed. Rinse thoroughly.
SUNTAN LOTION (even spf 300)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> or OxiClean™ as needed. Rinse thoroughly.
TEA (green, white, black or other)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly
TOMATO JUICE OR MARINARA	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> or OxiClean™ as needed. Rinse thoroughly.
TREE SAP	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> OxiClean™ or a bleach solution as needed. Rinse thoroughly.
WAX (candle)	Allow wax to harden. Peel off as much as possible. Cover with paper towel and iron with low heat, moving paper towel as needed to absorb excess wax. Wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
WINE	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409, <sup>®</sup> OxiClean™ or a bleach solution as needed. Rinse thoroughly.



## STAIN CHART

This chart contains our recommended cleaning methods of Sunbrella® fabric for common stains. For best cleaning results, stains should be cleaned as soon as they occur. Set-in stains may require professional cleaning. After cleaning with the below solutions, always rinse fabric thoroughly.

Stain	Recommended Cleaning Solutions	Commercial Cleaner
<b>Berry</b>	Combine 1/4 cup dishwashing liquid and 1/2 cup - 1 cup white vinegar per 1 gallon water.	Upholstery cleaner such as Resolve®
<b>Bird droppings Catsup or Mustard Coffee Cola Egg (raw) Grape Juice Milk Tea</b>	Combine 1/4 cup dishwashing liquid per 1 gallon water.	Upholstery cleaner such as Resolve®
<b>Beer Food Color Urine Vomit</b>	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water.	Upholstery cleaner such as Resolve®
<b>Butter Grease Oil Paint Wet/Dried (latex, oil, lacquer) Salad Dressing Shoe Polish (liquid) Suntan Lotion Tomato Juice Tree Sap</b>	Apply cornstarch as an absorbent, remove excess with a straight edge, clean up residual with dishwashing liquid and water.	Upholstery cleaner such as Resolve® or strong degreaser
<b>Blood (dried)</b>	Combine 1/4 cup dishwashing liquid and 1/2 cup - 1 cup ammonia per 1 gallon water.	Hydrogen peroxide and upholstery cleaner such as Resolve®
<b>Charcoal Pencil Marks</b>	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water.	Upholstery cleaner such as Resolve®
<b>Chewing Gum</b>	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water.	Upholstery cleaner such as Resolve®
<b>Chocolate</b>	Combine 1/4 cup dishwashing liquid and 1/2 cup hydrogen peroxide per 1 gallon water.	Upholstery cleaner such as Resolve®

Stain	Recommended Cleaning Solutions	Commercial Cleaner
<b>Crayon</b>	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water.	Carbona™ Stain Devils for Ink and Crayon
<b>Ink (India, ballpoint) Nail Polish</b>	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly.	Upholstery cleaner such as Resolve®
<b>Iron Rust</b>	Treat with CLR® and rinse thoroughly.	Rust remover such as CLR®
<b>Kool-Aid</b>	Combine 1/4 cup dishwashing liquid per 1 gallon water and rinse thoroughly.	Upholstery cleaner such as Resolve®
<b>Mildew</b>	Combine 1/4 cup dishwashing liquid and 1 cup bleach per 1 gallon water.	No commercial cleaner recommended. A stronger percentage of bleach may be necessary for severe mildew.
<b>Shoe Polish (wax)</b>	Apply heated iron over towel. Apply cornstarch as an absorbent, remove excess with a straight edge, clean up residual with dishwashing liquid and water.	Upholstery cleaner such as Resolve®
<b>Wax (candle)</b>	Apply heated iron over towel. Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water.	Wax remover such as Carbona™ Stain Devils for Glue, Gum, and Nail Polish
<b>Wine</b>	Combine 1/4 cup dishwashing liquid, 1/3 cup white vinegar and 1/2 cup - 1 cup isopropyl alcohol or hydrogen peroxide per 1 gallon water.	Upholstery cleaner such as Resolve®

After cleaning with these recommended solutions, please rinse fabric thoroughly and allow to air dry.