



ABOUT OAK

Oak furniture is an excellent choice for outdoor living and, if properly maintained, will last a lifetime. While oak is exceptionally durable and strong, promising years of loyal service, it does require some maintenance. If you are unable to perform regular maintenance, contact a professional refinisher in your area for assistance.

CHARACTERISTICS OF OAK

- Oak may continue to crack if exposed to severe weather. The use of our outdoor covers is strongly recommended.
- As oak seasons, it may release tannins, a natural property of oak that helps deter fungus and insects. This organic process occurs most frequently when oak is exposed to rain or heavy moisture
- Tannins released from oak will stain concrete or stone patios. Do not place oak furniture directly on these surfaces
- Since oak is very heavy and cannot be moved inside during inclement weather, custom-fit outdoor covers are strongly recommended to provide protection from the elements
- Due to natural variations in the wood and artisan craftsmanship, no two items are exactly alike. Distinctive nicks, exposed knots and imperfections should be expected. Oak will gradually lighten in color with sun exposure.
- After 6-12 months, oak will turn a silvery grey depending on climate.

OAK CARE

- Use a dry, clean cloth to dust your furniture weekly and help maintain its luster and prevent staining
- Thoroughly clean your furniture twice a year
- To clean furniture, use your garden hose to help loosen dirt and debris that has accumulated in corners and crevices. Adjust the nozzle to a fan pattern (as opposed to a small jet stream), and maintain 6"-10" between the nozzle and the surface of the furniture
- For tougher stains, clean with a warm water and mild dishwashing-soap solution. Gently scrub the wood with a soft-bristle brush in the direction of the grain. Rinse thoroughly with water and dry with a soft, clean cloth, making sure all surface water is removed to avoid damage and mildew. Always wipe wood furniture dry after cleaning with water, or any time it gets wet
- Stains, small marks or surface imperfections can be removed by lightly sanding with a fine sandpaper (no less than P120 grit)
- Avoid letting water stand on the surface of your furniture and cushions
- Protect your furniture with our custom-fit covers when not in use. Allow furniture and cushions to completely air-dry before covering



Oak
(new)



Oak
(6 months - 1 year)



CHARACTERISTICS OF OUTDOOR CUSHIONS AND UPHOLSTERED FURNITURE

- Our lofty, zippered and poly-filled cushions come in a choice of luxury performance Perennials® or Sunbrella® fabrics. Both Perennials and Sunbrella performance fabrics are 100% solution-dyed acrylic, which means the fibers are completely permeated with color to best withstand the elements. Both fabrics are easy-care and weather-friendly, resisting mildew, stains and fading.
- Note that some Perennials fabrics have a soft hand with a thicker pile. Over time these fabrics may develop a brushed, softened appearance as a result of use and wear. This is a natural characteristic; if desired, loose fibers may be removed with a fabric shaver.
- Although our upholstery is mildew resistant, spores that create mold and mildew thrive in environments with dirt and moisture. To deter mold and mildew, always remove wet cushions from furniture frames and perform monthly cleaning and maintenance.

ROUTINE CARE AND MAINTENANCE

- Use a dry, soft-bristle brush to dust fabric weekly and remove dirt before it becomes embedded.
- For spot cleaning, use a mild cleaner, such as Simple Green® or OxiClean™, with warm water and a soft-bristle brush. Rinse thoroughly. Flip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- For a more thorough cleaning, a power washing with a pressure of 1200-1400 PSI is highly effective – anything more will damage the fibers. Hold the power washer approximately 30" away from the pillow to wash away mold and mildew. Repeat as necessary to achieve desired results. Flip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Avoid letting water stand on the surface of your furniture and cushions.
- When cushions are not in use for an extended period of time, they should be removed and stored in a dry place if possible.

CARING FOR CUSHIONS IN THE RAIN

- RH collections with standard cushions are constructed with a repellent to protect the foam core. For standard cushions left in heavy rain, simply unzip and stand on end with zipper facing down to help water drain. Allow to air-dry.
- RH collections with reticulated, or “quick-dry,” cushions have an open cell structure for water to easily pass through and an open mesh bottom for water to drain.

So, you've made a mess.

If you've made a mess on Perennials, you have nothing to worry about.
Here's a list of the usual suspects and how to get rid of them:

The Mess

The Cure

BARBEQUE SAUCE (we are based in Texas after all!)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with formula 409®, OxiClean™ or a bleach solution as needed. Rinse thoroughly.
BEER (can, bottle or tap)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly
BERRIES (fresh, jam or juice)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409®, OxiClean™ or a bleach solution as needed. Rinse thoroughly.
BIRD DOO-DOO	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409®, OxiClean™ or a bleach solution as needed. Rinse thoroughly.
BUTTER	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409®, or OxiClean™ as needed. Rinse thoroughly.
CHOCOLATE...MMMMM	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
COFFEE	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
COLA	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
CRAYON (darn kids)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
INK (permanent marker, india, ballpoint or tattoo)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409®, OxiClean™ or a bleach solution as needed. Rinse thoroughly.
KETCHUP OR MUSTARD (or the combined mustchup)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409® or OxiClean™ as needed. Rinse thoroughly.
LIPSTICK / COSMETICS	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409®, OxiClean™ or a bleach solution as needed. Rinse thoroughly.
MILDEW	Soak in a 1:20 solution of bleach to water until stains are removed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
OIL	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409® or OxiClean™ as needed. Rinse thoroughly.
RUST	Saturate with lemon juice. Cover with salt. Allow to sit for 24 hours, refreshing lemon juice as needed. Rinse and repeat as needed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly. DO NOT BLEACH!
SHOE POLISH	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409®, OxiClean™ or a bleach solution as needed. Rinse thoroughly.
SUNTAN LOTION (even spf 300)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409® or OxiClean™ as needed. Rinse thoroughly.
TEA (green, white, black or other)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly
TOMATO JUICE OR MARINARA	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409® or OxiClean™ as needed. Rinse thoroughly.
TREE SAP	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409®, OxiClean™ or a bleach solution as needed. Rinse thoroughly.
WAX (candle)	Allow wax to harden. Peel off as much as possible. Cover with paper towel and iron with low heat, moving paper towel as needed to absorb excess wax. Wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
WINE	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with Formula 409®, OxiClean™ or a bleach solution as needed. Rinse thoroughly.



STAIN CHART

This chart contains our recommended cleaning methods of Sunbrella® fabric for common stains. For best cleaning results, stains should be cleaned as soon as they occur. Set-in stains may require professional cleaning. After cleaning with the below solutions, always rinse fabric thoroughly.

Stain	Recommended Cleaning Solutions	Commercial Cleaner
Berry	Combine 1/4 cup dishwashing liquid and 1/2 cup - 1 cup white vinegar per 1 gallon water.	Upholstery cleaner such as Resolve®
Bird droppings Catsup or Mustard Coffee Cola Egg (raw) Grape Juice Milk Tea	Combine 1/4 cup dishwashing liquid per 1 gallon water.	Upholstery cleaner such as Resolve®
Beer Food Color Urine Vomit	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water.	Upholstery cleaner such as Resolve®
Butter Grease Oil Paint Wet/Dried (latex, oil, lacquer) Salad Dressing Shoe Polish (liquid) Suntan Lotion Tomato Juice Tree Sap	Apply cornstarch as an absorbent, remove excess with a straight edge, clean up residual with dishwashing liquid and water.	Upholstery cleaner such as Resolve® or strong degreaser
Blood (dried)	Combine 1/4 cup dishwashing liquid and 1/2 cup - 1 cup ammonia per 1 gallon water.	Hydrogen peroxide and upholstery cleaner such as Resolve®
Charcoal Pencil Marks	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water.	Upholstery cleaner such as Resolve®
Chewing Gum	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water.	Upholstery cleaner such as Resolve®
Chocolate	Combine 1/4 cup dishwashing liquid and 1/2 cup hydrogen peroxide per 1 gallon water.	Upholstery cleaner such as Resolve®

Stain	Recommended Cleaning Solutions	Commercial Cleaner
Crayon	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water.	Carbona™ Stain Devils for Ink and Crayon
Ink (India, ballpoint) Nail Polish	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly.	Upholstery cleaner such as Resolve®
Iron Rust	Treat with CLR® and rinse thoroughly.	Rust remover such as CLR®
Kool-Aid	Combine 1/4 cup dishwashing liquid per 1 gallon water and rinse thoroughly.	Upholstery cleaner such as Resolve®
Mildew	Combine 1/4 cup dishwashing liquid and 1 cup bleach per 1 gallon water.	No commercial cleaner recommended. A stronger percentage of bleach may be necessary for severe mildew.
Shoe Polish (wax)	Apply heated iron over towel. Apply cornstarch as an absorbent, remove excess with a straight edge, clean up residual with dishwashing liquid and water.	Upholstery cleaner such as Resolve®
Wax (candle)	Apply heated iron over towel. Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water.	Wax remover such as Carbona™ Stain Devils for Glue, Gum, and Nail Polish
Wine	Combine 1/4 cup dishwashing liquid, 1/3 cup white vinegar and 1/2 cup - 1 cup isopropyl alcohol or hydrogen peroxide per 1 gallon water.	Upholstery cleaner such as Resolve®

After cleaning with these recommended solutions, please rinse fabric thoroughly and allow to air dry.