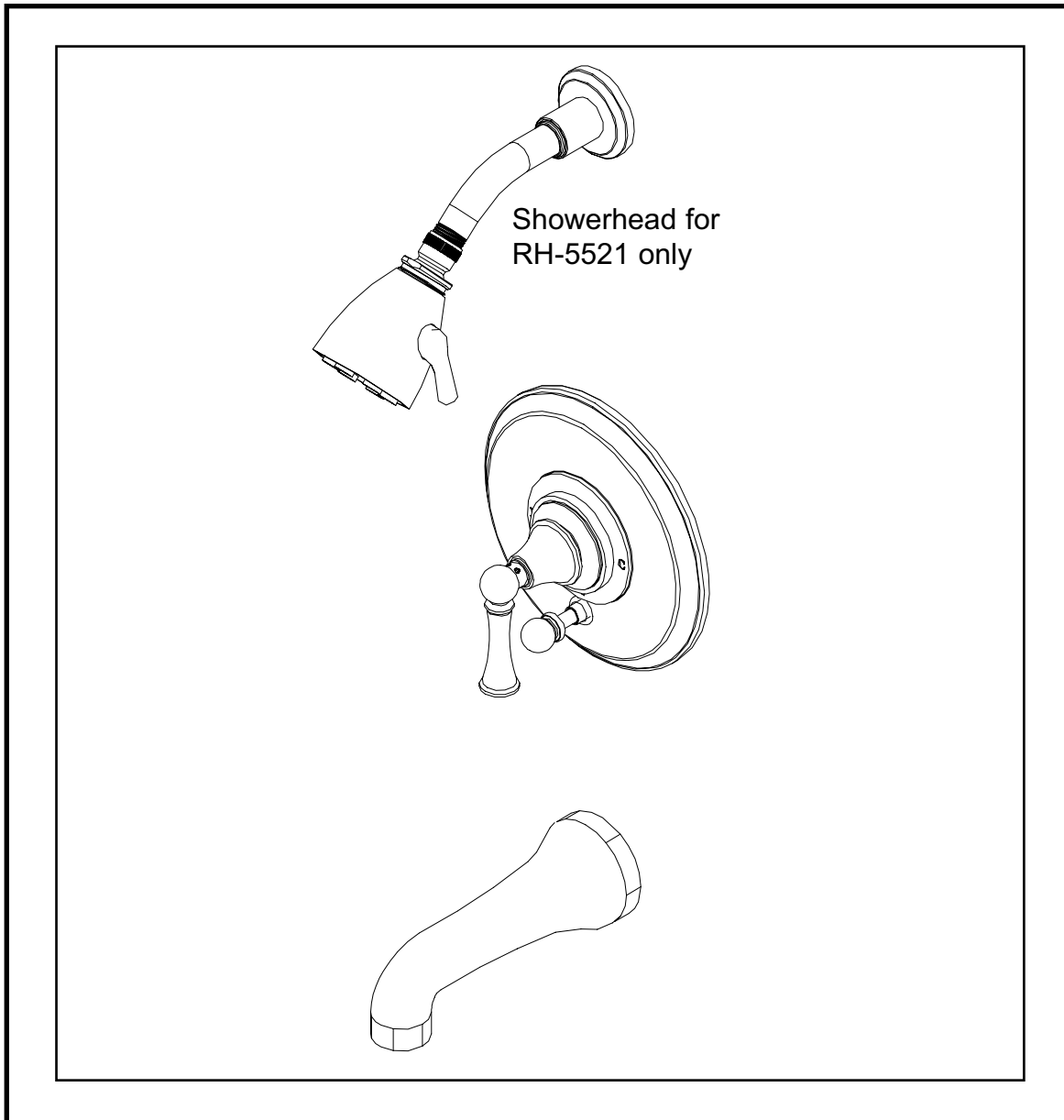




# INSTALLATION INSTRUCTIONS



MODEL: CHATHAM

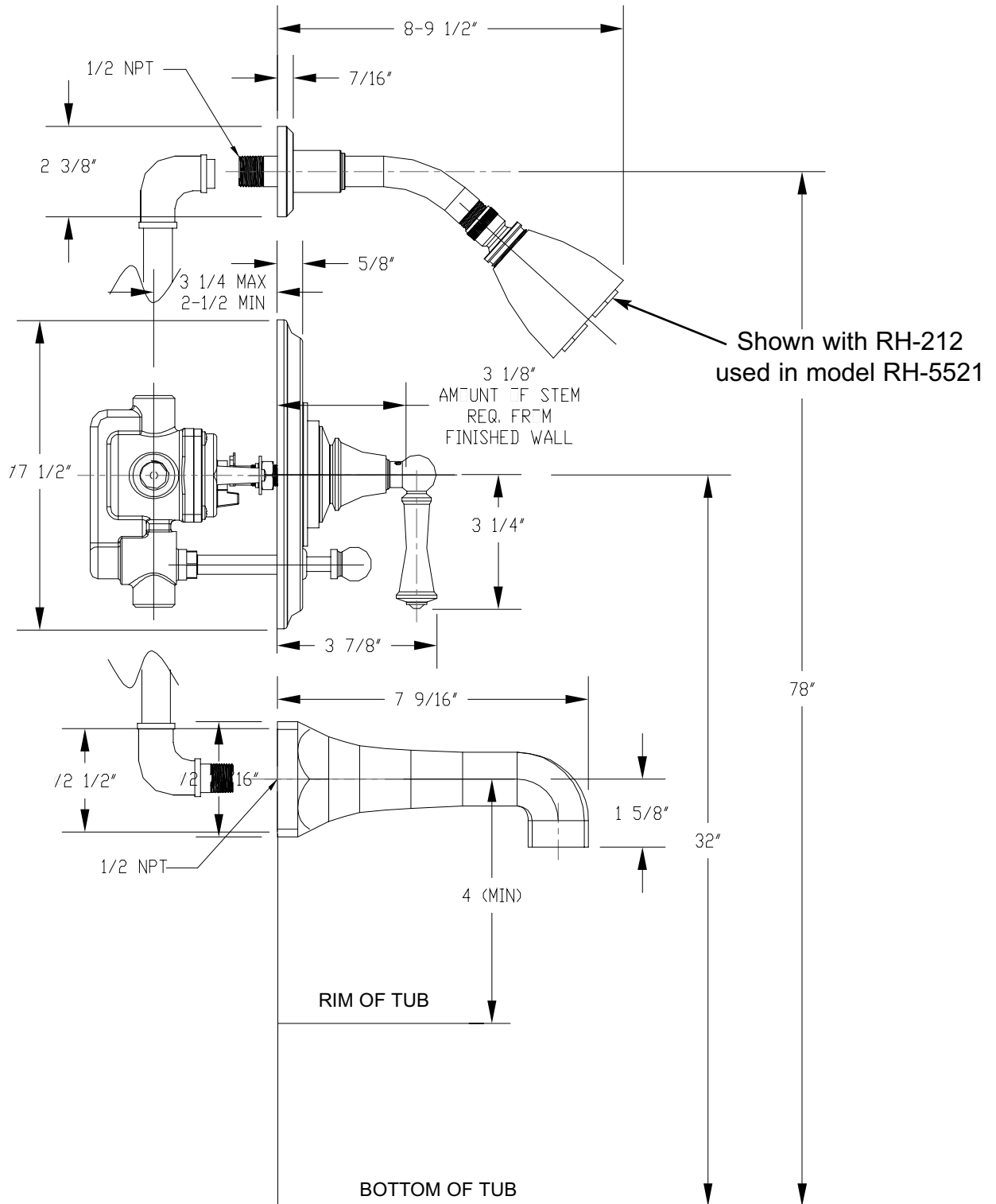
RH-5520

RH-5521

# Restoration Hardware

## Balance Pressure Tub /Shower Set

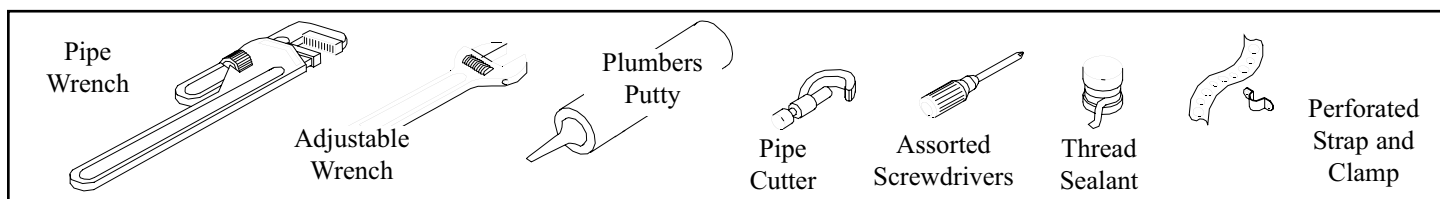
### Specification Diagram



All Threaded Connections are  $\frac{1}{2}$ " NPT

Dimensions are in Inches and Approximation of a Typical Installation

## Common tools needed:

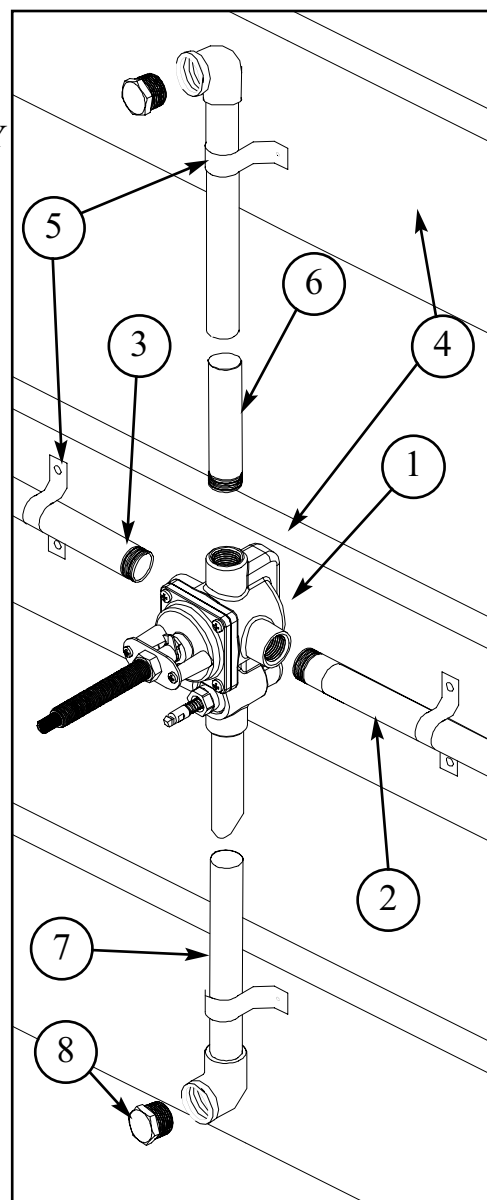


## Installation Instructions

### 1. Valve Assembly

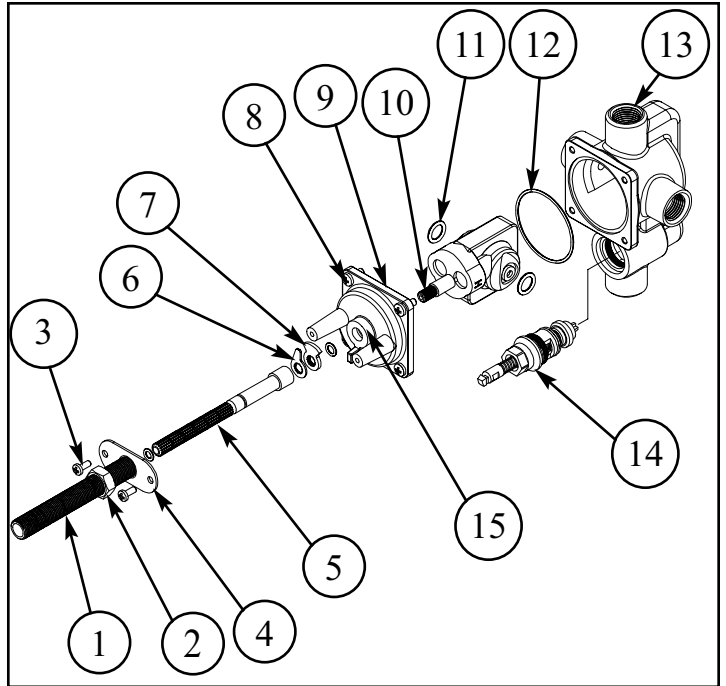
We Recommend Installation by a Licensed Plumbing Professional

- Position VALVE (1) with the “S” in the up position
- The VALVES (1) 1/2 NPT inlets are colored blue for COLD SUPPLY (2) and red for HOT SUPPLY (3).
- Apply thread sealant to the supply fittings and firmly tighten into VALVE (1) inlets. Under normal soldering conditions the removal of inlet filter/seat and mixing cartridge is not necessary; however, if brazing and / or induction heating is used removal is required. Whenever possible, it is best to perform all solder/brazing operations on piping prior to attachment to VALVE (1).
- VALVE (1) and / or SUPPLY (2,3) must be secured to CROSS BRACE (4) using PERFORATED STRAP (5) or equivalent.
- Position VALVE (1) to finished wall as mentioned on specification diagram.
- Apply thread sealant to SHOWER RISER (6) and attach to VALVE (1) outlet port marked “S”.
- Secure SHOWER RISER (6) to CROSS MEMBER (4) using PERFORATED STRAP (5) or equivalent.
- Apply thread sealant to TUB SUPPLY (7) and attach to VALVE (1) outlet port marked “T”.
- Secure TUB SUPPLY (7) to CROSS MEMBER (4) using PERFORATED STRAP (5) or equivalent.
- Apply PLUG (8) for test. Turn on both water supplies to valve and check for leaks. Note: Water pressure **must** be applied to both hot and cold inlet ports for proper valve operation.
- After inspection turn off water supply



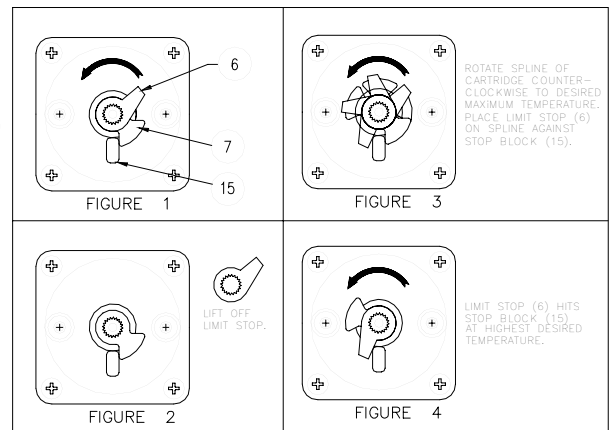
## 2. Setting The Temperature Limit Stop

- Remove the all-thread NIPPLE (1) and RETAINING SCREWS (2) RETAINING PLATE (4) and STEM (5) from the valve COVER (9).
- Remove the LIMIT STOP (6) see figure 2. Do not remove the MECHANICAL STOP (7). (If for any reason the MECHANICAL STOP (7) is removed refer to **Cartridge Removal and Replace** section below.)
- From the CLOSED position, rotate the CARTRIDGE STEM (10) counter-clockwise until the desired temperature is achieved.
- Place the LIMIT STOP (6) on the CARTRIDGE STEM (10) against the STOP BLOCK (15) located on COVER (9). Rotate the CARTRIDGE STEM (10) several times to make sure the stop is at the desired temperature setting.
- Replace the STEM (5), RETAINING PLATE (4) and RETAINING SCREWS (3) and all-thread NIPPLE (1) onto valve COVER (9). (NOTE: For stem to be fully seated into cartridge, all-thread nipple and locking nut must be tightly secured against retaining plate.)
- Proceed to the VALVE TRIM INSTALLATION.



## 2a. Cartridge Removal And Replacement

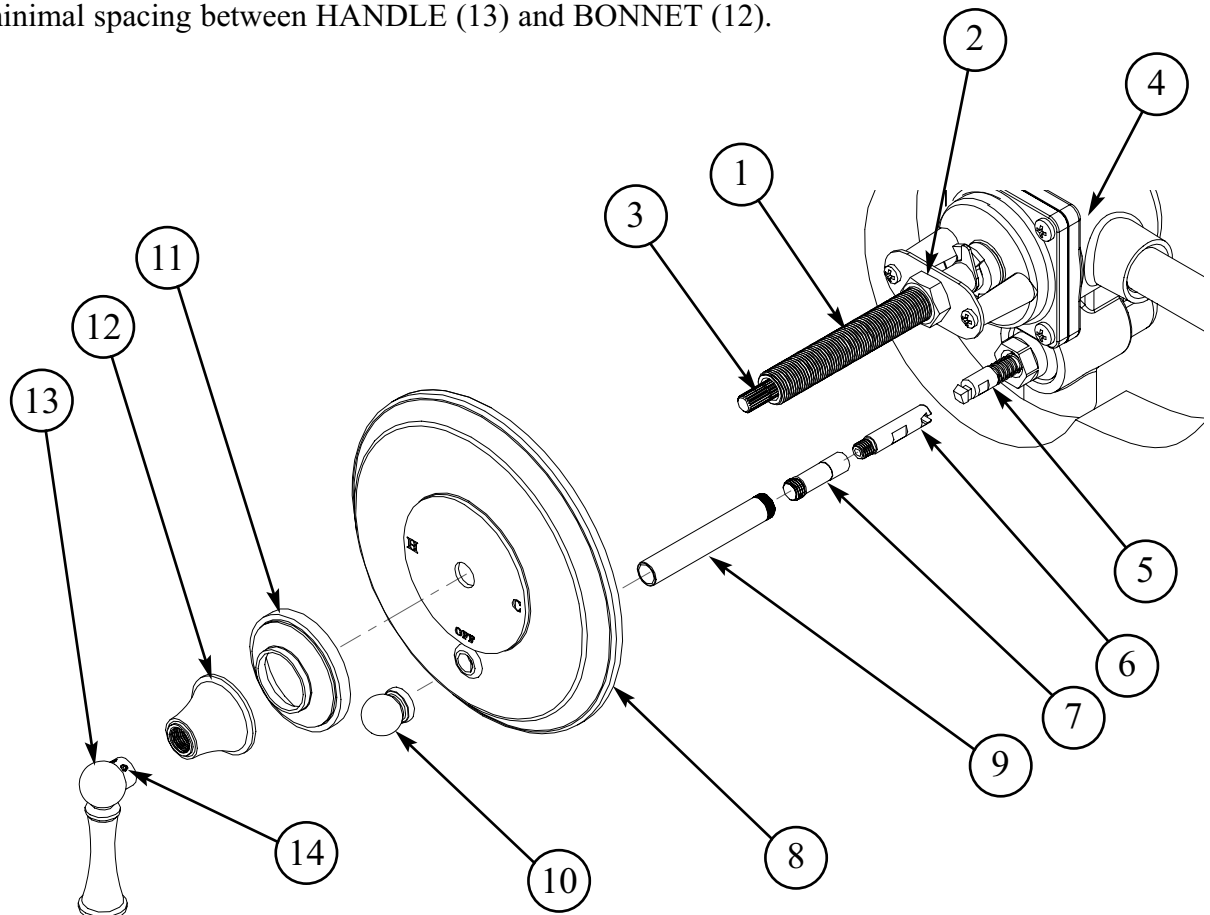
- Remove the all-thread NIPPLE (1), RETAINING SCREWS (3), RETAINING PLATE (4) and STEM (5) from the valve COVER (9).
  - Remove the LIMIT STOP (6) and MECHANICAL STOP (7)
  - Remove the COVER SCREWS (8), COVER (9) and cover O-RING (10).
  - Carefully slide the CARTRIDGE (10) out of valve BODY (13). (If filter removal is necessary refer to **Cleaning the Filter** described in Trouble Shooting Section.)
  - Replace CARTRIDGE (10) ensuring that the cartridge's O-RINGS (11) are in place and lubricated with plumbers (non-petroleum) grease. The "H" and "C" on the side of the CARTRIDGE (10) indicates the cartridges proper orientation to the appropriate inlet supply line.
  - Once the CARTRIDGE (10) is installed, it is very important to confirm that the cartridges rear posts are correctly locked into the BODY (13) mating hole.
  - Replace the cover O-RING (12), COVER (9) and tighten COVER SCREWS (8) firmly into place.
  - To set the MECHANICAL STOP (7) rotate clockwise the CARTRIDGE STEM (10) until it stops.
- Warning: Do Not forcefully rotate stem closed.**
- Place the MECHANICAL STOP (7) onto CARTRIDGE STEM (10) as shown in figure 1.
  - Replace LIMIT STOP (6) as described above in **Setting the Temperature Limit Stop**.



# 3. Valve Trim Installation

(Perform these steps after finished wall has been completed)

- The STEM (3) must be trimmed to 3-1/8" from finished wall. Remove STEM (3) by loosening NUT (2) and removing NIPPLE (1), NUT (2) and STEM (3). Trim STEM (3) to previously mentioned dimension.
- The NIPPLE (1) must be trimmed to 2-5/8" from finished wall or 1/2" less than STEM (3).
- Fasten STEM (3) and NIPPLE (1) onto VALVE (4). Use NUT (2) to lock NIPPLE (1) into place. Rotate STEM (3) to ensure there is no binding. If binding, loosen NIPPLE (1) until STEM (3) moves freely and does not wobble.
- Place diverter trim LINK (6) and POST (7) onto valve's DIVERTER(5).
- Tighten diverter trim SLEEVE (9) onto DIVERTER (5).
- Align cover PLATE (8) and slide onto valve NIPPLE (1) and diverter SLEEVE (9). (Soapy water will improve sliding of rubber seal onto diverter sleeve.)
- Place ESCUTCHEON(11) and BONNET (12) onto NIPPLE (1) and firmly tighten BONNET (12) in place to secure trim onto VALVE (4).
- Tighten diverter KNOB (10) onto POST (7).
- Secure HANDLE (13) into place by tightening SETSCREWS (14) with wrench provided.  
Note: Allow minimal spacing between HANDLE (13) and BONNET (12).

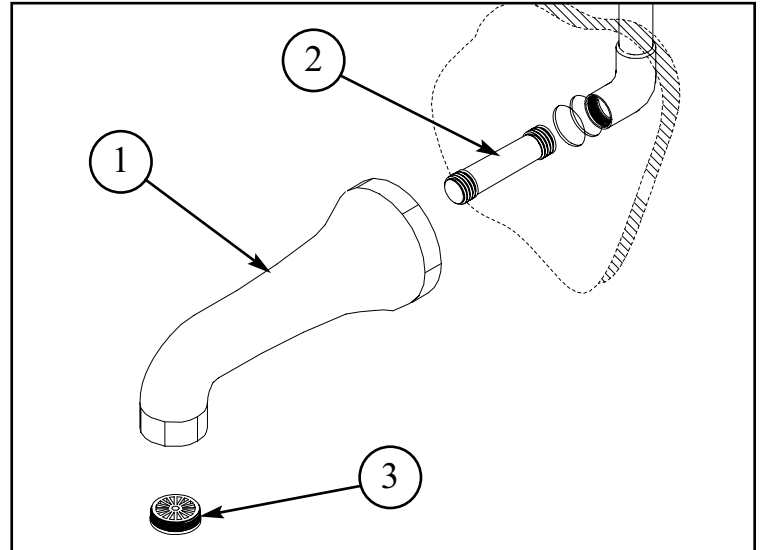


## 4. Tub Spout Installation

- Based on finished wall thickness select appropriate size 1/2" NPT NIPPLE (2) for SPOUT (1) installation.

Note: NIPPLE (2) is not included.

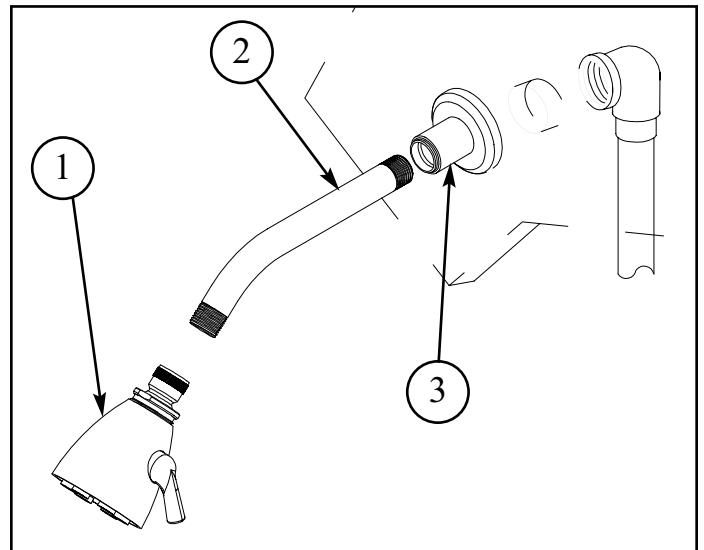
- Apply thread sealant to both ends of NIPPLE (2) and thread into fitting inside finished wall.
- Attach SPOUT (1) to protruding NIPPLE (2) and secure into place.
- Using a thin blade screwdriver, temporarily remove stream STRAIGHTNER (3) from SPOUT (1).



## 5. Showerhead Installation

For RH-5521, available in catalog and on web only, (Balanced pressure tub and shower with Speakman Ultra Showerhead kit.)

- Slide SHOWER ARM (2) through the FLANGE (3).
- Apply thread sealant to both ends of ARM (2) and thread into fitting inside finished wall.
- Turn on water supply, check for leaks and make any final adjustments required.
- Open valve and flush both shower and bath lines of debris.
- Slide FLANGE (3) against wall.
- Attach SHOWERHEAD (1) to end of ARM (2).
- Reattach stream STRAIGHTNER (3) to SPOUT (1).



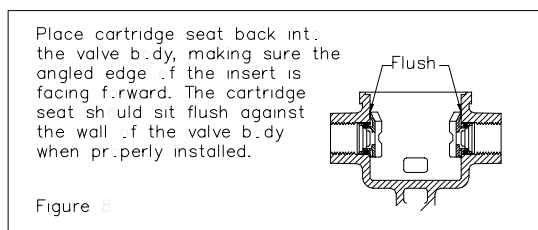
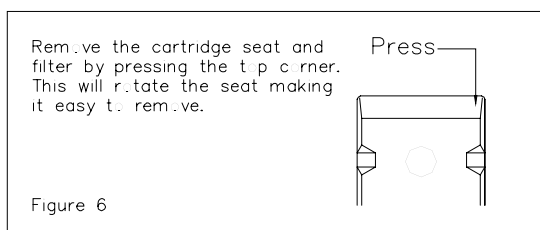
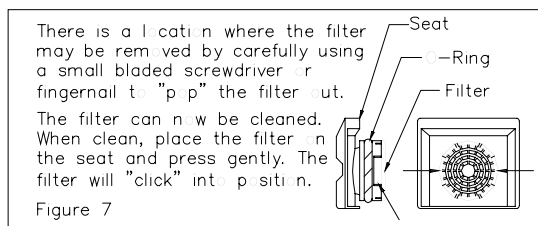
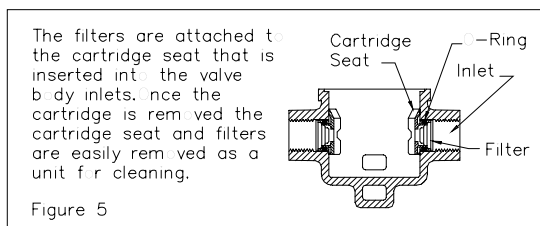
# 6. Test Installed Tub / Shower Set

- Turn on the shower valve by rotating the handle counter-clockwise.  
Water will start to flow from the tub spout.
- Pull the diverter knob to operate the showerhead.
- Water mixing temperature to handle rotation is as follows:
  - 0 to 1/4 = cold
  - 1/4 to 1/2 = warm
  - 1/2 to 3/4 = hot

# 7. Trouble Shooting

| MALFUNCTION                               | CAUSE  | REMEDY   |
|---|--|--|
| Opening immediately to hot water.         | Hot and cold water supplies have been connected in reverse.  | Rotate cartridge.<br>(See Page 4, Item no.2a)  |
| Water drips after shutting off the valve. | Residual water in valve and piping.<br>Incorrect setting of the mechanical stop against the stop block causing a partially opened cartridge.<br>O-ring seal on the inlet of the cartridge is faulty or seat assembly is damaged. | Allow approximately 3–5 minutes to drain.<br><br>Reset the mechanical stop.<br>(See Page 4, Item no. 2a)<br><br>Check the O-ring & seat for cuts or overheating damage during installation. Replace if necessary.  |
| Water insufficiently hot.                 | Adjustable handle position stop incorrectly set.   | Refer to the instruction on "Setting Temperature Limit Stop."  |
| Valve body too deep into wall.            | The measured rough in or finished wall surface is incorrect.   | Reset the valve.   |
| No or low flow of hot or cold water.      | Either the hot or cold side is not fully pressurized.<br><br>Debris caught inside the inlet of cartridge.<br><br>Debris caught inside filter or inlet parts.   | Verify that all service stops for both the hot and cold are fully open and pressurized.<br><br>Remove the cartridge (See Page 4). If debris is lodged in the inlet check valve, the white plunger will be stuck in the open (down) position. The debris can be removed with a straightened paper clip or fine wire. Gently insert the wire and move it in a circular motion to dislodge any debris.<br><br>Remove cartridge and follow Figures 5 thru 8 below. |

**\* WARNING:** At no time try to stop dripping by applying extreme force or overtightening the handle.



## Care and Cleaning

The lustrous finish on your Restoration Hardware Bathware fixture should be treated with care. Improper handling or cleaning can damage the surface of any metal finish. Use a soft cloth to wipe clean. Avoid harsh abrasive cleaner. Water contains lime and other mineral deposits that will be left on the surface after the water has evaporated. You can prevent these deposits from forming by always wiping the fixture dry immediately after use.

## Technical Support and Customer Service

For technical support in the installation of your Restoration Hardware Bathware fixture, please call 1-866-417-5207 weekdays between the hours of 7:00am and 4:00pm PST.

For other questions regarding your order, to order additional components of the Restoration Hardware Bathware Collection, to order replacement parts, or to address warranty issues, please contact Restoration Hardware Customer Service at 1-877-747-4671.



# BALANCE-PRESSURE

## SHOWER SYSTEMS

### BALANCE-PRESSURE VALVES FEATURES & BENEFITS

- Solid brass components.
- Balance-Pressure feature ensures a constant temperature despite changes in water pressure.
- Five gallons/minute flow rate, sufficient to operate one water outlet at a time.
- Includes all attendant trim to coordinate with select bath fittings collections.

#### Other Components (sold separately):

- Multi-Port Diverter Valve & Trim Set
  - Directs water to flow to one of up to three water outlets.
  - Does not support more than one outlet running at a time.

### SHOWER ONLY

#### PARTS REQUIRED

- BP shower valve & trim set
- Showerhead, flange & arm



### TUB & SHOWER ONLY

#### PARTS REQUIRED

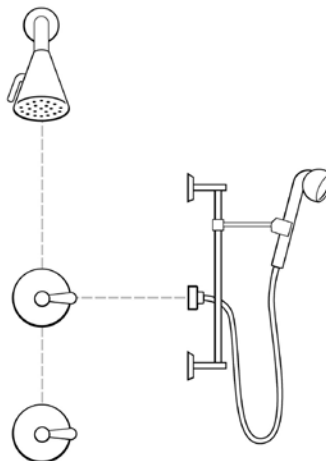
- BP tub & shower valve & trim set
- Showerhead, flange & arm



### SHOWER & HANDHELD SHOWER

#### PARTS REQUIRED

- BP shower valve & trim set
- Showerhead, flange & arm
- Handheld shower
- Multi-Port Diverter Valve & Trim set



### TUB & SHOWER WITH HANDHELD SHOWER

#### PARTS REQUIRED

- BP tub & shower valve & trim set
- Showerhead, flange & arm
- Handheld shower
- Multi-Port Diverter Valve & Trim set

