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## CHARACTERISTICS

Artisans meticulously handcraft our metal furniture from extruded and cast aluminum components. Our frames are assembled with precision welds and reinforced stress points, rendering the joints strong and the furniture durable.

A Super Durable Polyester powdercoat is baked onto the aluminum.

Although resistant to rust, powdercoated aluminum will oxidize if the coating is chipped, scratched or exposed to harsh chemicals and UV rays over time.

The length of time any finish will last is subject to how much exposure it receives and commitment to care and maintenance.

Garden pesticides, fertilizers, the PH balance of water (from sprinklers), and high salt exposure in coastal climates can all damage the finish if furniture is not regularly maintained.

Darker finish colors more readily absorb UV rays, which can make the furniture hot to the touch and accelerate fading if left uncovered.

## CARE & MAINTENANCE

Furniture should be thoroughly cleaned periodically, using a soft towel with a mild soap such as Method®.

Do not use harsh solvent-based, abrasive or stainless steel cleaners. These will accelerate staining, fading and ultimate failure of the powdercoated finish.

In coastal regions, furniture should be washed and rinsed frequently to remove salt deposits that can damage the finish. We recommend using a mild soap such as Method®.

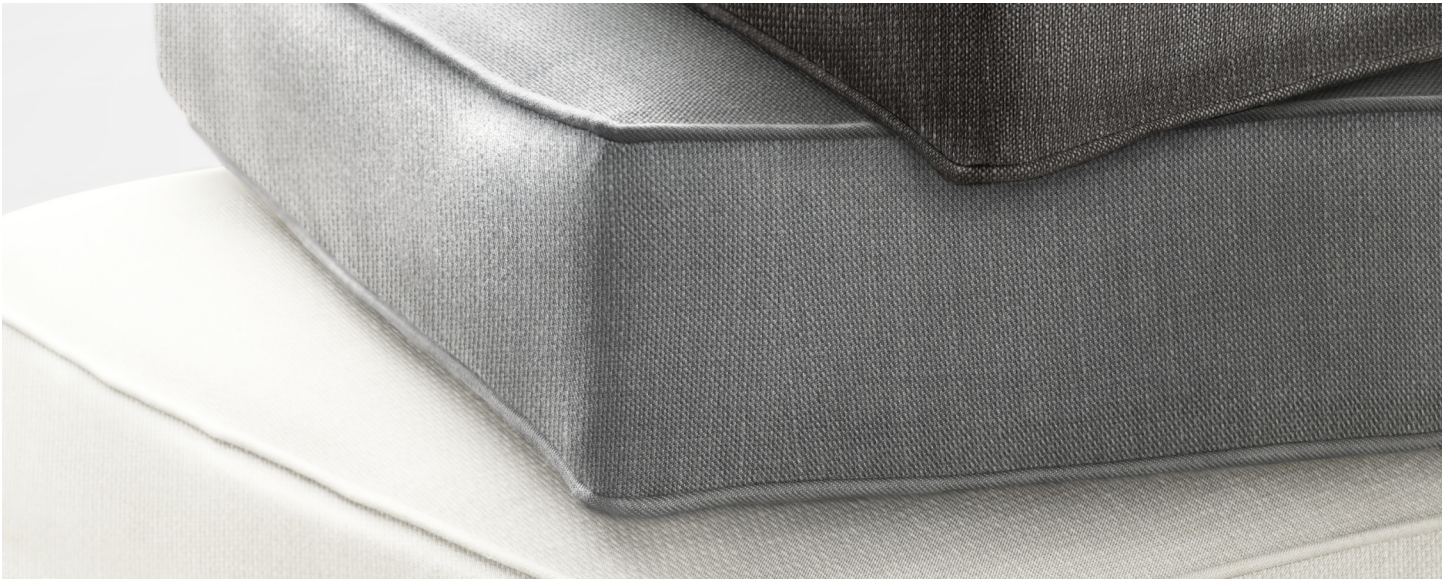
A solution of 1:1 white distilled vinegar and water can be used to help remove water spots.

Always rinse well with water and dry with a soft cloth.

Touch-up kits are available for minor surface scratches.

### RECOMMENDATIONS

- To prevent water spots, do not allow water to pool/stand on the surface of the furniture. Wipe dry.
- Avoid dragging furniture on the ground. Scratches that chip the finish can promote oxidation.
- Use felt pads on the bottom of objects that will remain on the tabletop for long periods. This is especially important with natural stone materials or items that retain moisture. Likewise, use coasters under glasses and cold drink cans, which can produce condensation. Trapped moisture can transfer to the aluminum and cause discoloration.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for items when not in use; furniture cushions and covers should be clean and dry before covering.
- Cushions should be removed - whenever possible - before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.



## CHARACTERISTICS

Perennials®, Sunbrella® and Performance Textured Weave fabrics are 100% solution-dyed acrylic. All our outdoor fabrics resist stains, mildew and fading, making them easy-care and weather-friendly.

Perennials® fabrics will pill over time. This is a natural characteristic of the fabric and does not indicate a defect. If desired, a light pass over the surface with a fabric shaver will remove any raised fibers, creating a smoother appearance without affecting the structural integrity of the fabric.

Although our outdoor upholstery fabrics are mildew resistant, spores that create mold and mildew thrive in environments with dirt and moisture. To deter mold and mildew, always remove wet cushions from furniture frames and perform frequent cleaning and maintenance.

All cushion upholstery and cushion cores are compliant with CA TB117-2013.

## CARE & MAINTENANCE

Use a dry, soft-bristle brush to frequently dust and remove dirt from the fabric before it becomes embedded.

For everyday stains:

- Use a mild cleaner with warm water, or RH Fabric Cleaner and a soft-bristle brush.
- Rinse thoroughly.
- Tip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Once completely dry, apply RH Fabric Protector to repel dirt and moisture.
- Set-in residue may require professional cleaning.

For mold and mildew:

- Soak in a 1:20 solution of bleach to water. Then wash with diluted dishwashing liquid and rinse thoroughly.
- A power washing with a pressure of 1200 PSI is highly effective – anything more will damage the fibers.
- Hold the power washer approximately 30" away from the cushion to wash away mold and mildew. Repeat as necessary to achieve desired results.
- Tip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.

For teak wood oil surfacing:

- Oils released from Natural Teak can be removed from cushions by gently washing with RH Fabric Cleaner and either a power washer (1200 PSI) or a soft-bristle brush.
- To avoid oil surfacing on dining chair cushions, flip cushions up when not in use until oil surfacing subsides.
- Set-in stains may require professional cleaning.

For additional recommendations on stubborn stains, refer to manufacturer stain guides.

Perennials® - see page 3

Sunbrella® - see page 4

## RECOMMENDATIONS

- Avoid letting water stand on the surface of furniture and cushions.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for items when not in use; furniture should be thoroughly cleaned and dried before covering.
- Cushions should be removed - whenever possible - before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Cushions must be completely clean and dry before storage.
  - If it's not possible to store cushions, lay cushions down flat on the seat before covering to allow the cover to fit properly.

## CUSHION INSERTS

Most RH outdoor cushion inserts are constructed with a standard poly foam core wrapped in a poly casing to prevent water from penetrating the foam core.

On upholstered outdoor furniture and select outdoor collections, cushions are constructed of reticulated foam to facilitate drainage.

Cushions should not be left in heavy rain, but if they do get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.

Allow to air-dry.



# HOW TO CLEAN PERENNIALS® PERFORMANCE FABRICS

RH

Stain-resistant Perennials® Performance fabrics easily stand up to spills and dirt. Here's how to remove the most common stains. For best cleaning results, spills and messes should be cleaned as soon as they occur. Set-in residue may require professional cleaning. After cleaning, always rinse fabric thoroughly.

P E R E N N I A L S®

THE STAIN	HOW TO CLEAN
<b>Barbecue Sauce</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
<b>Beer</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Berries (Fresh, Jam or Juice)</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Bird Droppings</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Blood</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Butter</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
<b>Candle Wax</b>	Allow wax to harden. Peel off as much as possible. Cover with paper towel and iron with low heat, moving paper towel as needed to absorb excess wax. Wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
<b>Chocolate</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Coffee</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Cola</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Crayon</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Dirt/Mud</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Grass Stains</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Grease/Oil</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
<b>Ink or Permanent Marker</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Ketchup or Mustard</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Lipstick or Other Cosmetics</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
<b>Mildew</b>	Soak in a 1:20 solution of bleach to water until stains are removed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
<b>Rust</b>	Saturate with lemon juice. Cover with salt. Allow to sit for 24 hours, refreshing lemon juice as needed. Rinse and repeat as needed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly. Do not bleach!
<b>Sunscreen</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with degreaser* as needed. Rinse thoroughly.
<b>Tea (Green, White, Black or Other)</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly
<b>Tomato Juice or Tomato Sauce</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, repeat as needed. Rinse thoroughly.
<b>Tree Sap</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Wine (Red, White or Champagne)</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.

\*Such as Formula 409® or Oxiclean™.

# HOW TO CLEAN SUNBRELLA® OUTDOOR FABRICS

RH

Stain-resistant Sunbrella® fabrics easily stand up to spills and dirt. Here's how to remove the most common stains. For best cleaning results, spills and messes should be cleaned as soon as they occur. Set-in residue may require professional cleaning. After cleaning, always rinse fabric thoroughly.



THE STAIN	HOW TO CLEAN
Beer	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Berries	Combine 1/4 cup dishwashing liquid and 1/2 cup to 1 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Bird Droppings	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Blood (dried)	Combine 1/4 cup dishwashing liquid and 1/2 cup to 1 cup ammonia per 1 gallon water. For stubborn stains, use hydrogen peroxide and an upholstery cleaner.*
Butter	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Candle Wax	Apply heated iron over towel. Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use a wax remover.†
Charcoal	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Chewing Gum	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Chocolate	Combine 1/4 cup dishwashing liquid and 1/2 cup hydrogen peroxide per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Coffee	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Cola	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Crayon	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use a specially formulated remover.**
Egg (raw)	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Food Coloring	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Fruit Punch	Combine 1/4 cup dishwashing liquid per 1 gallon water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Grape Juice	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Grease	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Ink (India, ballpoint)	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Ketchup or Mustard	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Mildew	Combine 1/4 cup dishwashing liquid and 1 cup bleach per 1 gallon water. If mildew is severe, a stronger percentage of bleach may be necessary.
Milk	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Nail Polish	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Oil	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.

# HOW TO CLEAN SUNBRELLA® OUTDOOR FABRICS

RH

THE STAIN	HOW TO CLEAN
<b>Paint (wet or dried; latex, oil or lacquer)</b>	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
<b>Pencil Marks</b>	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
<b>Rust</b>	Treat with a rust-remover*** and rinse thoroughly.
<b>Salad Dressing</b>	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
<b>Shoe Polish (liquid)</b>	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
<b>Shoe Polish (wax)</b>	Apply heated iron over towel. Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner*.
<b>Sunscreen</b>	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
<b>Tea</b>	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
<b>Tomato Juice</b>	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
<b>Tree Sap</b>	Treat with solvent to soften and remove as much of the tree sap as possible. Repeat as necessary. Then clean with soap and water; rinse thoroughly to remove solvent. For stubborn stains, use Murphy® Oil Soap, turpentine or volatile solvent (acetone 100%). If necessary, dry cleaning by someone experienced with acrylic fabrics.
<b>Urine</b>	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
<b>Vomit</b>	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
<b>Wine</b>	Combine 1/4 cup dishwashing liquid, 1/3 cup white vinegar and 1/2 cup to 1 cup isopropyl alcohol or hydrogen peroxide per 1 gallon water. For stubborn stains, use an upholstery cleaner.*

\* Such as 303® Multi-Surface Cleaner or Resolve®

\*\* Carbona® Stain Devils® for Ink, Marker and Crayon

\*\*\* Such as CLR®

† Such as Carbona® Stain Devils® for Nail Polish, Glue and Gum

# HOW TO CLEAN PERFORMANCE TEXTURED WEAVE & OUTDOOR PERFORMANCE BOUCLÉ FABRICS

RH

Remove surface dirt or soil. Mix a solution of mild dish soap with cold to lukewarm water. Rub soiled area with a soft brush and allow mixture to soak into the fabric. Rinse thoroughly with water and air dry. Do not machine dry.

## STUBBORN STAINS

Remove surface dirt or soil. Soak fabric for 1 hour in a mixture of 1 gallon cold water, ½ cup bleach and ½ cup mild soap. Rub soiled area with a soft brush, rinse thoroughly with cold water and air dry. Do not machine dry.

Note that detergents may remove some of the fabric's water and stain resistant properties.

Do not steam or dry clean fabric.

THE STAIN	HOW TO CLEAN
Bird droppings, ketchup, cola, raw egg, grape juice, wet latex paint, milk, mustard, orange drink, tea, tomato juice	2 oz. liquid detergent, 1 gallon water
Beer	2 oz. liquid detergent, 3 oz. white vinegar, 1 gallon water
Berry, dried blood, chocolate	2 oz. liquid detergent, 4-8 oz. ammonia, 1 gallon water
Wine	2 oz. liquid detergent, 4-8 oz. ammonia, 3 oz. white vinegar, 1 gallon water
Butter, car grease, chewing gum, nail polish, oil, liquid shoe polish	Acetone 100%
Crayon, lipstick, paint (dried latex, oil, lacquer)	Paint remover 100%, oil or grease remover
Coffee	Detergent, white vinegar, acetone, water
Ink (permanent, India, ballpoint)	Paint remover 100%, acetone 100%, soap, water
Mascara	Paint remover 100%, acetone, 2 oz detergent, 1 gallon water
Iron Rust	Oxalic or citrus acids, water
Mildew	1 cup bleach, 2 oz. liquid detergent, 1 gallon water
Candle wax, wax shoe polish	Acetone 100%, apply heated iron over towel
Sunscreen	Pine oil detergent, water
Tree sap	100% turpentine, 2 oz. liquid detergent, 1 gallon water
Charcoal, pencil marks	Vacuum, 2 oz. liquid detergent, 1 gallon water