

CHARACTERISTICS

All-Weather Wicker and our other performance weaves combine the classic look of woven materials with the highest-quality man-made fibers for superb durability. Artisans weave the fibers by hand around fully welded, powdercoated aluminum frames, resulting in lightweight and corrosion-resistant furniture.

HDPE (High Density Polyethylene) fibers are resistant to mildew, fading, sagging, staining and cracking. Performance also depends on exposure and care.

CARE & MAINTENANCE

Spot cleaning:

- Brush off any dirt or debris with a soft-bristle brush or spray off with a hose.
- Dry with a soft cloth.

Thorough cleaning:

- Mix warm water with a mild soap, such as Dawn® or Method®, and clean with a soft-bristle brush.
- Do not use abrasive cleansers.
- Rinse with water and dry with a soft cloth.
- Power washing with a pressure of 1200 PSI is also effective. Hold the power washer approximately 30" away from the furniture.

RECOMMENDATIONS

- Furniture should be cleaned periodically and always before storing.
- If furniture is in a saltwater environment, rinse weekly to remove all salt.
- Avoid letting water stand on the surface of furniture and cushions.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for items when not in use; furniture cushions and covers should be clean and dry before covering.
- Cushions should be removed - whenever possible - before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.



CHARACTERISTICS

Our Indonesian teak originates from forests regulated by Indonesia's Sustainable Forest Management (SFM/ PHPL) and Verification of Timber Legality (TLAS/SVLK) systems, designed to promote the sustainability of future teak harvests while ensuring legal trade.

RH's Natural Teak highlights the beauty and grain of solid teak. Due to natural variations in the wood, graining and color may differ between pieces.

Natural Teak weathers to a beautiful silver-grey patina over time. This weathering process will vary depending on climate, exposure to the elements, and commitment to care and maintenance.

Teak expands and contracts with changes in climate. Shrinking of the wood can result in hairline cracks in the assembly joints or the grain of the wood itself. This does not affect the structural integrity of the frame's construction.

We strongly recommend using our custom-fit outdoor covers to protect furniture from the elements and minimize aging.



NATURAL TEAK
(NEW)



NATURAL TEAK
(AT 6 MONTHS)



NATURAL TEAK
(AT 1 YEAR)

OIL SURFACING

Teak is dense and has a high oil content, which makes it particularly suitable for outdoor use. The natural oils prevent rotting and provide resistance to fungus, termites and wood-boring pests. The natural oils in teak may surface as a result of exposure to rain and humidity and appear like water stains.

Oil content can vary between pieces, so oil surfacing may recur multiple times before it naturally subsides over a period of several months.

- Address oil surfacing by rinsing the frames with water and cleaning with Golden Care® Hardwood & Teak Cleaner when it occurs
- After air drying, any residual stains can be lightly sanded with a 120-grit paper to remove them
- An application of Golden Care® Hardwood & Teak Shield will help the wood resist moisture and staining (to address surface oil on cushions, see Cushion Care & Maintenance)

CARE & MAINTENANCE

Golden Care® Hardwood & Teak Cleaner and Golden Care® Hardwood & Teak Shield applied at the beginning and end of each season will help maintain the original quality of teak and increase surface resistance to moisture, UV rays, mold, mildew, and food and drink stains. Application of Golden Care® Teak Protector will help maintain the original color of teak.

To keep the surfaces clean from dirt, mold and mildew, periodically hose with water and Golden Care® Hardwood & Teak Cleaner, scrubbing in the directions of the grain.

For stubborn areas, use our AR Power Washer to clean. Hold the power washer approximately 30" away from the furniture and do not exceed 1200 PSI. Rinse, and then allow to sun-dry.

Exposure to moisture over time can raise the wood grain. A light sanding with fine 120-grit sandpaper smooths the surface.

RECOMMENDATIONS

- Avoid letting water stand on the surface of furniture and cushions.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers when items are not in use; furniture, cushions and covers should be clean and dry before covering.
- Cushions should be removed – whenever possible - before covering the frames for longer than a few days to avoid mold and mildew build-up
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.



CHARACTERISTICS

Our Indonesian teak originates from forests regulated by Indonesia's Sustainable Forest Management (SFM/ PHPL) and Verification of Timber Legality (TLAS/SVLK) systems, designed to promote the sustainability of future teak harvests while ensuring legal trade.

Teak is dense and has a high oil content, which makes it particularly suitable for outdoor use. The natural oils prevent rotting and provide resistance to fungus, termites and wood-boring pests.

RH's Weathered Teak finish is hand applied to our teak frames using a wire brush to distress the wood before applying a multilayered painted finish, achieving a weathered look.

Teak expands and contracts with changes in climate. Shrinking of the wood can result in hairline cracks in the assembly joints or the grain of the wood itself. This does not affect the structural integrity of the frame's construction.

Moisture contributes to the natural expansion and contraction of both the teak and the painted finish, which can result in hairline cracks in the finish.

As with any painted finish, our Weathered Teak finish will fade and wear with exposure to the elements. As the finish flakes off, the natural teak underneath will become exposed and start to turn grey. The rate at which the finish weathers will vary depending upon climate, exposure and commitment to care and maintenance. This weathering process is accelerated when furniture is left untreated or uncovered.

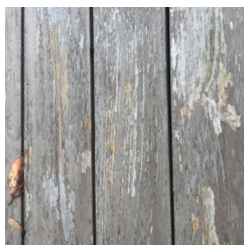
We strongly recommend using our custom-fit outdoor covers to protect furniture from the elements and minimize aging.



WEATHERED TEAK FINISH
(NEW)



WEATHERED TEAK FINISH
(WITH SOME MAINTENANCE)



WEATHERED TEAK FINISH
(WITH NO MAINTENANCE)

CARE & MAINTENANCE

Once the weathering of the finish begins, we recommend the following:

- Hose down the furniture (DO NOT use a power washer) and clean with Golden Care® Hardwood & Teak Cleaner using a sponge or soft scrub brush to remove dirt and loose paint, ensuring a clean surface. Allow the surface to dry for 24 hours.
- If exposure to moisture over time has raised the wood grain, sand lightly with 120-grit sandpaper.
- Apply Golden Care® Instant Grey to maintain the color of your finish. Allow to air dry for 24 hours.
- Apply Golden Care® Hardwood & Teak Shield to protect from UV rays, mold and mildew, and food and drink stains.

RECOMMENDATIONS

- Avoid letting water stand on the surface of furniture and cushions.
- Do not allow wet cushions to sit on a frame for extended periods of time, as trapped moisture will contribute to the deterioration of the finish.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for teak items when not in use; furniture cushions and covers should be clean and dry before covering.
- Cushions should be removed - whenever possible - before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.



CHARACTERISTICS

Our Indonesian teak originates from forests regulated by Indonesia's Sustainable Forest Management (SFM/PHPL) and Verification of Timber Legality (TLAS/SVLK) systems, designed to promote the sustainability of future teak harvests while ensuring legal trade.

RH's Rustic Teak is handcrafted using a multistep finish process.

The Rustic Teak finish weathers to a beautiful silver-grey patina over time. The weathering process will vary depending on climate, exposure to the elements, and commitment to care and cleaning.

Surface areas that are exposed to rain may lose their finish more quickly. Rinsing the furniture with a hose after a rain shower can slow this process.

Teak expands and contracts with changes in climate. Shrinking of the wood can result in hairline cracks in the assembly joints or the grain of the wood itself. This does not affect the structural integrity of the frame's construction.

We strongly recommend using our custom-fit outdoor covers to protect furniture from the elements and minimize aging.



RUSTIC TEAK FINISH
(NEW)



RUSTIC TEAK FINISH
(AFTER 1 YEAR)

OIL SURFACING

Teak is dense and has a high oil content, which makes it particularly suitable for outdoor use. The natural oils prevent rotting and provide resistance to fungus, termites and wood-boring pests.

No oil blocker is used in the Rustic Teak finishing process. Therefore, the natural oils in teak may surface as a result of exposure to rain and humidity and appear like water stains.

Oil content can vary between pieces, so oil surfacing may recur multiple times before it naturally subsides over a period of several months.

- Address oil surfacing by rinsing the frames with water and cleaning with Golden Care® Hardwood & Teak Cleaner when it occurs.
- An application of Golden Care® Hardwood & Teak Shield will help the wood resist moisture and staining (to address surface oil on cushions, see Outdoor Cushion Care & Maintenance).



OIL SURFACING

CARE & MAINTENANCE

Golden Care® Hardwood & Teak Cleaner and Golden Care® Hardwood & Teak Shield applied at the beginning and end of each season will help maintain the quality of the teak and increase surface resistance to moisture, mold, mildew, and food and drink stains.

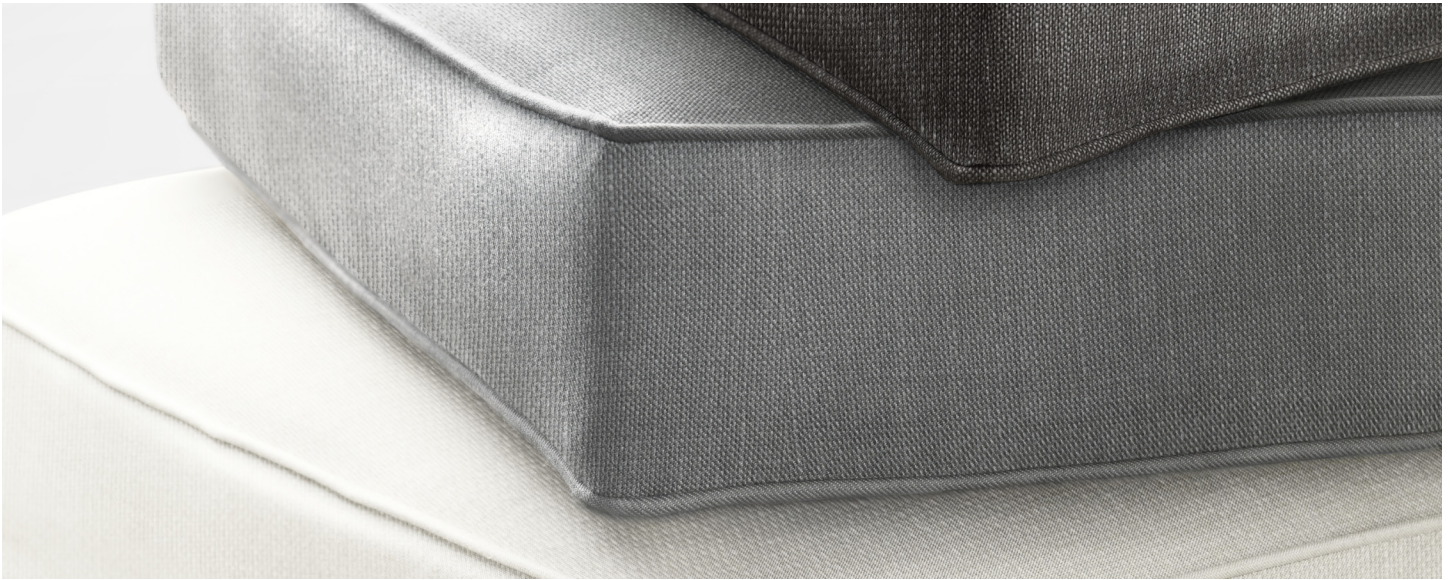
To keep the surfaces clean from dirt, mold and mildew, periodically hose with water and Golden Care® Hardwood & Teak Cleaner, scrubbing with a sponge in the directions of the grain.

Do not use a power washer, as this will damage the finish.

Exposure to moisture over time can raise the wood grain. A light sanding with fine 120-grit sandpaper smooths the surface.

RECOMMENDATIONS

- Avoid letting water stand on the surface of furniture and cushions.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers when items are not in use; furniture, cushions and covers should be clean and dry before covering.
- Cushions should be removed - whenever possible - before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.



CHARACTERISTICS

Perennials® and Sunbrella® fabrics are 100% solution-dyed acrylic. All our fabrics resist stains, mildew and fading, making them easy-care and weather-friendly.

Perennials® fabrics will pill over time. This is a natural characteristic of the fabric and does not indicate a defect. If desired, a light pass over the surface with a fabric shaver will remove any raised fibers, creating a smoother appearance without affecting the structural integrity of the fabric.

Although our outdoor upholstery fabrics are mildew resistant, spores that create mold and mildew thrive in environments with dirt and moisture. To deter mold and mildew, always remove wet cushions from furniture frames and perform frequent cleaning and maintenance.

All cushion upholstery and cushion cores are compliant with CA TB117-2013.

CARE & MAINTENANCE

Use a dry, soft-bristle brush to frequently dust and remove dirt from the fabric before it becomes embedded.

For everyday stains:

- Use a mild cleaner with warm water, or RH Fabric Cleaner and a soft-bristle brush.
- Rinse thoroughly.
- Tip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Once completely dry, apply RH Fabric Protector to repel dirt and moisture.
- Set-in residue may require professional cleaning.

For mold and mildew:

- Soak in a 1:20 solution of bleach to water. Then wash with diluted dishwashing liquid and rinse thoroughly.
- A power washing with a pressure of 1200 PSI is highly effective – anything more will damage the fibers.
- Hold the power washer approximately 30" away from the cushion to wash away mold and mildew. Repeat as necessary to achieve desired results.
- Tip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.

For teak wood oil surfacing:

- Oils released from Natural Teak can be removed from cushions by gently washing with RH Fabric Cleaner and either a power washer (1200 PSI) or a soft-bristle brush.
- To avoid oil surfacing on dining chair cushions, flip cushions up when not in use until oil surfacing subsides.
- Set-in stains may require professional cleaning.

For additional recommendations on stubborn stains, refer to manufacturer stain guides.

Perennials® - see page 3

Sunbrella® - see page 4

RECOMMENDATIONS

- Avoid letting water stand on the surface of furniture and cushions.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for items when not in use; furniture should be thoroughly cleaned and dried before covering.
- Cushions should be removed - whenever possible - before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Cushions must be completely clean and dry before storage.
 - If it's not possible to store cushions, lay cushions down flat on the seat before covering to allow the cover to fit properly.

CUSHION INSERTS

Most RH outdoor cushion inserts are constructed with a standard poly foam core wrapped in a poly casing to prevent water from penetrating the foam core.

On upholstered outdoor furniture and select outdoor collections, cushions are constructed of reticulated foam to facilitate drainage.

Cushions should not be left in heavy rain, but if they do get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.

Allow to air-dry.

HOW TO CLEAN PERENNIALS® PERFORMANCE FABRICS

RH

Stain-resistant Perennials® Performance fabrics easily stand up to spills and dirt. Here's how to remove the most common stains. For best cleaning results, spills and messes should be cleaned as soon as they occur. Set-in residue may require professional cleaning. After cleaning, always rinse fabric thoroughly.

P E R E N N I A L S®

THE STAIN	HOW TO CLEAN
Barbecue Sauce	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
Beer	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Berries (Fresh, Jam or Juice)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Bird Droppings	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Blood	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Butter	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
Candle Wax	Allow wax to harden. Peel off as much as possible. Cover with paper towel and iron with low heat, moving paper towel as needed to absorb excess wax. Wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
Chocolate	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Coffee	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Cola	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Crayon	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Dirt/Mud	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Grass Stains	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Grease/Oil	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
Ink or Permanent Marker	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Ketchup or Mustard	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Lipstick or Other Cosmetics	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
Mildew	Soak in a 1:20 solution of bleach to water until stains are removed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
Rust	Saturate with lemon juice. Cover with salt. Allow to sit for 24 hours, refreshing lemon juice as needed. Rinse and repeat as needed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly. Do not bleach!
Sunscreen	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with degreaser* as needed. Rinse thoroughly.
Tea (Green, White, Black or Other)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly
Tomato Juice or Tomato Sauce	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, repeat as needed. Rinse thoroughly.
Tree Sap	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Wine (Red, White or Champagne)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.

*Such as Formula 409® or Oxiclean™.