



## CHARACTERISTICS OF ALL-WEATHER WICKER AND PERFORMANCE WEAVES

- Our all-weather wicker and performance weaves combine the look of wicker, rattan, bronze, or cording with the highest-quality man-made fibers for superb durability.
- Resin fibers are highly resistant to mildew, fading, sagging, staining, tearing and cracking.
- Artisans weave the UV-resistant fibers by hand around fully welded, rustproof aluminum frames, resulting in lightweight and corrosion-resistant furniture.

## CARE AND MAINTENANCE

- Use a dry, clean cloth to dust furniture weekly and maintain luster.
- For spot cleaning, spray off any debris with a hose and brush off any dirt or debris with a soft-bristle brush. Dry with a soft cloth.
- For a more thorough cleaning, mix warm water with a mild dish soap, such as Dawn® or Method®, and clean with a soft-bristle brush. Do not use abrasive cleansers. Rinse with water and dry with a soft cloth. A power washing with a pressure of 1200-1400 PSI is also effective. Furniture should be cleaned periodically and always before storing.
- If furniture is in a saltwater environment, rinse weekly to remove all salt.
- If furniture is in a freezing environment, thoroughly clean and dry, then store in a dry place such as a garage or shed. If storage is not available, furniture should be covered with our custom-fit outdoor furniture covers.
- Avoid letting water stand on the surface of your furniture and cushions.
- When furniture is not in use for an extended period of time, protect it with our custom-fit outdoor covers. Before covering, furniture needs to be thoroughly cleaned and dried. Cushions should be removed and stored in a dry place if possible.

## OUTDOOR FURNITURE HARDWARE CARE

- RH offers an Outdoor Stainless Steel Care Kit available at RH.com. For thorough cleaning and to remove any spots from stainless steel hardware, use Innopolish B520® Cleaner. For rust removal, use Innoshine B570® Rust Remover. For maintenance and rust prevention, use Innocare B580® Conditioner. These products are designed for use only on uncoated stainless steel and should not be applied to our coated aluminum furniture finishes.
- Although stainless steel is generally resistant to corrosion, the surface is susceptible to cosmetic deterioration from salt water and airborne chemicals. This may result in small brown spots appearing on the surface; this process is likely to be accelerated in coastal areas.
- These spots in no way affect the strength, integrity or longevity of the furniture; they are simply superficial discolorations that require cleaning to restore the stainless steel to its original appearance.
- For regular cleaning, use water and a mild soap, such as Dawn® or Method®, to prevent any stubborn stains from building up.

## TEAK ACCENT CARE

- Many of our all-weather wicker and performance weaves feature teak accents. Please refer to RH's teak care page for detailed information.



CHARACTERISTICS OF TEAK

- Teak furniture is an excellent choice for outdoor living and with regular maintenance will provide years of loyal service. RH offers an array of Golden Care® products for protecting and restaining Natural teak as well as touch-up kits designed to match our teak finishes.
- *Natural Teak* – Our Natural finish highlights the beauty and grain of solid teak. Due to natural variations in the wood, each product and finish may vary slightly. When exposed to sun and rain, the color of Natural teak will soften to a handsome silvery-grey shade depending on the amount of sun exposure.
- Newly purchased Natural teak will experience oil surfacing. These areas, which look like a water mark, can be removed by gentle washing. Fabric cushions stained by the natural surfacing of teak oil can be cleaned with OxiClean™ or Simple Green® and a soft brush or a power washing of 1200-1400 PSI.



Natural Teak  
(new)



Natural Teak  
(at 6 months)



Natural Teak  
(at 1 year)

- *Finished Teak* – Our finished teak is created using a wire brush with a pigment-based finish. Imperfections such as hairline cracks may develop over time. If left uncovered, the finish will fade and wear through, exposing unfinished teak to the elements. Exposed teak will begin to acquire the beautiful silvery-grey patina that is typical of untreated teak. We recommend that these pieces be protected from inclement weather by our furniture covers.



Finished Teak - Weathered  
finish (new)



Finished Teak - Weathered  
finish (at 5 years)

## CARE AND MAINTENANCE

- Use a dry, clean cloth to dust furniture weekly and maintain luster.
- For spot cleaning, spray off any debris with a hose and brush off any dirt or debris with a soft-bristle brush. Spores that create mold and mildew thrive in environments with dirt and moisture. Dry with a soft cloth. To remove stains on finished teak, we recommend gentle sanding in the soiled area with a 3M® Hand Pad.
- For a more thorough cleaning, mix warm water with a mild dish soap, such as Dawn® or Method®, and clean with a soft-bristle brush. Do not use abrasive cleansers. Rinse with water and dry with a soft cloth. A power washing with a pressure of 1200-1400 PSI is also effective. Furniture should be thoroughly cleaned periodically and always before storing.



Natural Teak  
(at 1 year,  
left uncovered)



Natural Teak  
(at 1 year, after  
power washing)

- If furniture is in a saltwater environment, rinse weekly to remove all salt.
- If furniture is in a freezing environment, thoroughly clean and dry, then store in a dry place such as a garage or shed. Rain and snow will seep into small cracks and fill the wood with moisture and lead to additional small cracks. If storage is not available, furniture should be covered with our custom-fit outdoor furniture covers.
- Avoid letting water stand on the surface of your furniture and cushions.
- When furniture is not in use for an extended period of time, protect it with our custom-fit outdoor covers. Before covering, furniture needs to be thoroughly cleaned and dried. Cushions should be removed and stored in a dry place if possible.

## GOLDEN CARE® PRODUCTS

Golden Care® products are available for purchase at RH.com.

- Golden Care® Teak Cleaner – Our Teak Cleaner penetrates deeply to clean and restore teak and other hardwoods. It cleans and brightens in 1 step and helps restore teak to its natural hue.
- Golden Care® Teak Shield – Our Teak Shield penetrates and protects teak and other hardwood furniture to repel water and stains. The shield also helps protect against mold, mildew and ultraviolet rays. When used with our outdoor covers, Teak Shield helps maintain luster.
- Golden Care® Teak Protector – Our teak protectors use a proprietary formula in custom shades designed to match our finishes. They help to maintain the finish color up to 4 times longer than teak oil. Our protectors must be able to penetrate into the pores of the wood for best protection.

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- Although stainless steel is generally resistant to corrosion, the surface is susceptible to cosmetic deterioration from salt water and airborne chemicals. This may result in small brown spots appearing on the surface; this process is likely to be accelerated in coastal areas.
- These spots in no way affect the strength, integrity or longevity of the furniture; they are simply superficial discolorations that require cleaning to restore the stainless steel to its original appearance.
- For regular cleaning, use water and a mild soap, such as Dawn® or Method®, to prevent any stubborn stains from building up.



## CHARACTERISTICS OF OUTDOOR CUSHIONS AND UPHOLSTERED FURNITURE

- Our lofty, zippered and poly-filled cushions come in a choice of luxury performance Perennials® or Sunbrella® fabrics. Both Perennials and Sunbrella performance fabrics are 100% solution-dyed acrylic, which means the fibers are completely permeated with color to best withstand the elements. Both fabrics are easy-care and weather-friendly, resisting mildew, stains and fading.
- Note that some Perennials fabrics have a soft hand with a thicker pile. Over time these fabrics may develop a brushed, softened appearance as a result of use and wear. This is a natural characteristic; if desired, loose fibers may be removed with a fabric shaver.
- Although our upholstery is mildew resistant, spores that create mold and mildew thrive in environments with dirt and moisture. To deter mold and mildew, always remove wet cushions from furniture frames and perform monthly cleaning and maintenance.

## ROUTINE CARE AND MAINTENANCE

- Use a dry, soft-bristle brush to dust fabric weekly and remove dirt before it becomes embedded.
- For spot cleaning, use a mild cleaner, such as Simple Green® or OxiClean™, with warm water and a soft-bristle brush. Rinse thoroughly. Flip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- For a more thorough cleaning, a power washing with a pressure of 1200-1400 PSI is highly effective – anything more will damage the fibers. Hold the power washer approximately 30" away from the pillow to wash away mold and mildew. Repeat as necessary to achieve desired results. Flip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Avoid letting water stand on the surface of your furniture and cushions.
- When cushions are not in use for an extended period of time, they should be removed and stored in a dry place if possible.

## CARING FOR CUSHIONS IN THE RAIN

- RH collections with standard cushions are constructed with a repellent to protect the foam core. For standard cushions left in heavy rain, simply unzip and stand on end with zipper facing down to help water drain. Allow to air-dry.
- RH collections with reticulated, or “quick-dry,” cushions have an open cell structure for water to easily pass through and an open mesh bottom for water to drain.

Stain-resistant Perennials® Performance fabrics easily stand up to spills and dirt. Here's how to remove the most common stains.

P E R E N N I A L S®

THE STAIN	HOW TO CLEAN
<b>Barbecue Sauce</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
<b>Beer</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Berries (Fresh, Jam or Juice)</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Bird Droppings</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Blood</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Butter</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
<b>Candle Wax</b>	Allow wax to harden. Peel off as much as possible. Cover with paper towel and iron with low heat, moving paper towel as needed to absorb excess wax. Wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
<b>Chocolate</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Coffee</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Cola</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Crayon</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
<b>Dirt/Mud</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Grass Stains</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Grease/Oil</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
<b>Ink or Permanent Marker</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Ketchup or Mustard</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Lipstick or Other Cosmetics</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
<b>Mildew</b>	Soak in a 1:20 solution of bleach to water until stains are removed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
<b>Rust</b>	Saturate with lemon juice. Cover with salt. Allow to sit for 24 hours, refreshing lemon juice as needed. Rinse and repeat as needed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly. Do not bleach!
<b>Sunscreen</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with degreaser* as needed. Rinse thoroughly.
<b>Tea (Green, White, Black or Other)</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly
<b>Tomato Juice or Tomato Sauce</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, repeat as needed. Rinse thoroughly.
<b>Tree Sap</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
<b>Wine (Red, White or Champagne)</b>	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.

\*Such as Formula 409® or Oxiclean™.

Stain-resistant Sunbrella® fabrics easily stand up to spills and dirt. Here's how to remove the most common stains. For best cleaning results, spills and messes should be cleaned as soon as they occur. Set-in residue may require professional cleaning. After cleaning with the solutions below, always rinse fabric thoroughly.



THE STAIN	HOW TO CLEAN
Beer	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Berries	Combine 1/4 cup dishwashing liquid and 1/2 cup to 1 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Bird Droppings	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Blood (dried)	Combine 1/4 cup dishwashing liquid and 1/2 cup to 1 cup ammonia per 1 gallon water. For stubborn stains, use hydrogen peroxide and an upholstery cleaner.*
Butter	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Candle Wax	Apply heated iron over towel. Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use a wax remover.†
Charcoal	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Chewing Gum	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Chocolate	Combine 1/4 cup dishwashing liquid and 1/2 cup hydrogen peroxide per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Coffee	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Cola	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Crayon	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use a specially formulated remover.**
Egg (raw)	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Food Coloring	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Fruit Punch	Combine 1/4 cup dishwashing liquid per 1 gallon water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Grape Juice	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Grease	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Ink (India, ballpoint)	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Ketchup or Mustard	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Mildew	Combine 1/4 cup dishwashing liquid and 1 cup bleach per 1 gallon water. If mildew is severe, a stronger percentage of bleach may be necessary.
Milk	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Nail Polish	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Oil	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.

THE STAIN	HOW TO CLEAN
Paint (wet or dried; latex, oil or lacquer)	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Pencil Marks	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Rust	Treat with a rust-remover*** and rinse thoroughly.
Salad Dressing	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Shoe Polish (liquid)	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Shoe Polish (wax)	Apply heated iron over towel. Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner*.
Sunscreen	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Tea	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Tomato Juice	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Tree Sap	Treat with solvent to soften and remove as much of the tree sap as possible. Repeat as necessary. Then clean with soap and water; rinse thoroughly to remove solvent. For stubborn stains, use Murphy® Oil Soap, turpentine or volatile solvent (acetone 100%). If necessary, dry cleaning by someone experienced with acrylic fabrics.
Urine	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Vomit	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Wine	Combine 1/4 cup dishwashing liquid, 1/3 cup white vinegar and 1/2 cup to 1 cup isopropyl alcohol or hydrogen peroxide per 1 gallon water. For stubborn stains, use an upholstery cleaner.*

\* Such as 303® Multi-Surface Cleaner or Resolve®

\*\* Carbona® Stain Devils® for Ink, Marker and Crayon

\*\*\* Such as CLR®

† Such as Carbona® Stain Devils® for Nail Polish, Glue and Gum