



## **CHARACTERISTICS**

All-Weather Wicker and our other performance weaves combine the classic look of woven materials with the highest-quality man-made fibers for superb durability. Artisans weave the fibers by hand around fully welded, powdercoated aluminum frames, resulting in lightweight and corrosion-resistant furniture.

HDPE (High Density Polyethylene) fibers are resistant to mildew, fading, sagging, staining and cracking. Performance also depends on exposure and care.

# **CARE & MAINTENANCE**

## Spot cleaning:

- Brush off any dirt or debris with a soft-bristle brush or spray off with a hose.
- · Dry with a soft cloth.

# Thorough cleaning:

- Mix warm water with a mild soap, such as Dawn® or Method®, and clean with a soft-bristle brush.
- Do not use abrasive cleansers.
- · Rinse with water and dry with a soft cloth.
- Power washing with a pressure of 1200 PSI is also effective. Hold the power washer approximately 30" away from the furniture.

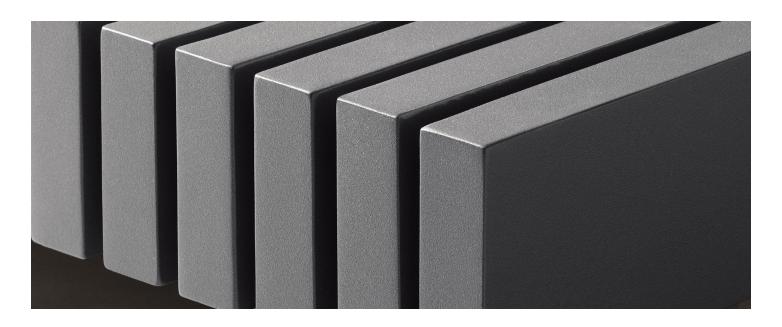
# **RECOMMENDATIONS**

- Furniture should be cleaned periodically and always before storing.
- If furniture is in a saltwater environment, rinse weekly to remove all salt.
- Avoid letting water stand on the surface of furniture and cushions.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for items when
  not in use; furniture cushions and covers should be clean and dry before covering.
- Cushions should be removed whenever possible before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.

#### Care Products

CARE SHEET 03-24-21 RH.COM 800.762.1005





## **CHARACTERISTICS**

Artisans meticulously handcraft our metal furniture from extruded and cast aluminum components. Our frames are assembled with precision welds and reinforced stress points, rendering the joints strong and the furniture durable.

A Super Durable Polyester powdercoat is baked onto the aluminum.

Although resistant to rust, powdercoated aluminum will oxidize if the coating is chipped, scratched or exposed to harsh chemicals and UV rays over time.

The length of time any finish will last is subject to how much exposure it receives and commitment to care and maintenance.

Garden pesticides, fertilizers, the PH balance of water (from sprinklers), and high salt exposure in coastal climates can all damage the finish if furniture is not regularly maintained.

Darker finish colors more readily absorb UV rays, which can make the furniture hot to the touch and accelerate fading if left uncovered.

# **CARE & MAINTENANCE**

Furniture should be thoroughly cleaned periodically, using a soft towel with a premium auto or marine soap.

Do not use harsh solvent-based, abrasive or stainless steel cleaners. These will accelerate staining, fading and ultimate failure of the powdercoated finish.

In coastal regions, furniture should be washed and rinsed frequently to remove salt deposits that can damage the finish. We recommend using a mild soap such as Dawn® or Method®.

A solution of 1:1 white distilled vinegar and water can be used to help remove water spots.

Always rinse well with water and dry with a soft cloth.

Metal furniture can be waxed twice a year, or as needed, to protect the finish. Before waxing, furniture needs to be thoroughly cleaned. We recommend Meguiar's® Quik Wax (follow manufacturer instructions). Use a soft cloth to apply a thin layer of wax and buff with a microfiber towel.

Touch-up kits are available for minor surface scratches.

CARE SHEET 03-24-21 RH.COM 800.762.1005



# RECOMMENDATIONS

- Apply Meguiar's® Quik Wax prior to using furniture for the first time
- To prevent water spots, do not allow water to pool/stand on the surface of the furniture. Wipe dry.
- · Avoid dragging furniture on the ground. Scratches that chip the finish can promote oxidation.
- Use felt pads on the bottom of objects that will remain on the tabletop for long periods. This is especially
  important with natural stone materials or items that retain moisture. Likewise, use coasters under glasses
  and cold drink cans, which can produce condensation. Trapped moisture can transfer to the aluminum and
  cause discoloration.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for items when
  not in use; furniture cushions and covers should be clean and dry before covering.
- Cushions should be removed whenever possible before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.

**Care Products** 

CARE SHEET 03-24-21 RH.COM 800.762.1005





#### **CHARACTERISTICS**

Perennials® and Sunbrella® fabrics are 100% solution-dyed acrylic. All our outdoor fabrics resist stains, mildew and fading, making them easy-care and weather-friendly.

Perennials® fabrics will pill over time. This is a natural characteristic of the fabric and does not indicate a defect. If desired, a light pass over the surface with a fabric shaver will remove any raised fibers, creating a smoother appearance without affecting the structural integrity of the fabric.

Although our outdoor upholstery fabrics are mildew resistant, spores that create mold and mildew thrive in environments with dirt and moisture. To deter mold and mildew, always remove wet cushions from furniture frames and perform frequent cleaning and maintenance.

All cushion upholstery and cushion cores are compliant with CA TB117-2013.

# **CARE & MAINTENANCE**

Use a dry, soft-bristle brush to frequently dust and remove dirt from the fabric before it becomes embedded.

For everyday stains:

- Use a mild cleaner with warm water, or RH Fabric Cleaner and a soft-bristle brush.
- · Rinse thoroughly.
- · Tip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Once completely dry, apply RH Fabric Protector to repel dirt and moisture.
- · Set-in residue may require professional cleaning.

For mold and mildew:

- Soak in a 1:20 solution of bleach to water. Then wash with diluted dishwashing liquid and rinse thoroughly.
- · A power washing with a pressure of 1200 PSI is highly effective anything more will damage the fibers.
- Hold the power washer approximately 30" away from the cushion to wash away mold and mildew.
   Repeat as necessary to achieve desired results.
- Tip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.

For teak wood oil surfacing:

- Oils released from Natural Teak can be removed from cushions by gently washing with RH Fabric Cleaner and either a power washer (1200 PSI) or a soft-bristle brush.
- To avoid oil surfacing on dining chair cushions, flip cushions up when not in use until oil surfacing subsides.
- Set-in stains may require professional cleaning.

CARE SHEET | (07-29-22) RH.COM • 800.762.1005





For additional recommendations on stubborn stains, refer to manufacturer stain guides.

Perennials® - see page 3

Sunbrella® - see page 4

## RECOMMENDATIONS

- · Avoid letting water stand on the surface of furniture and cushions.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for items when not in use; furniture should be thoroughly cleaned and dried before covering.
- Cushions should be removed whenever possible before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all
  water drains.
- · Cushions must be completely clean and dry before storage.
  - If it's not possible to store cushions, lay cushions down flat on the seat before covering to allow the cover to fit properly.

## **CUSHION INSERTS**

Most RH outdoor cushion inserts are constructed with a standard poly foam core wrapped in a poly casing to prevent water from penetrating the foam core.

On upholstered outdoor furniture and select outdoor collections, cushions are constructed of reticulated foam to facilitate drainage.

Cushions should not be left in heavy rain, but if they do get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.

Allow to air-dry.

**Care Products** 

CARE SHEET | (07-29-22) RH.COM • 800.762.1005



Stain-resistant Perennials® Performance fabrics easily stand up to spills and dirt. Here's how to remove the most common stains. For best cleaning results, spills and messes should be cleaned as soon as they occur. Set-in residue may require professional cleaning. After cleaning, always rinse fabric thoroughly.

# PERENNIALS°

HOW TO CLEAN
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
Allow wax to harden. Peel off as much as possible. Cover with paper towel and iron with low heat, moving paper towel as needed to absorb excess wax. Wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
Soak in a 1:20 solution of bleach to water until stains are removed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
Saturate with lemon juice. Cover with salt. Allow to sit for 24 hours, refreshing lemon juice as needed. Rinse and repeat as needed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly. Do not bleach!
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with degreaser* as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, repeat as needed. Rinse thoroughly.
Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Terrioval, follow up with a bleach solution as needed. Kinse thoroughly.

<sup>\*</sup>Such as Formula 409® or Oxiclean™.

CARE SHEET I (07-29-22) RH.COM • 800.762.1005

# HOW TO CLEAN SUNBRELLA® OUTDOOR FABRICS



Stain-resistant Sunbrella® fabrics easily stand up to spills and dirt. Here's how to remove the most common stains. For best cleaning results, spills and messes should be cleaned as soon as they occur. Set-in residue may require professional cleaning. After cleaning, always rinse fabric thoroughly.



THE STAIN	HOW TO CLEAN
Beer	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Berries	Combine 1/4 cup dishwashing liquid and 1/2 cup to 1 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Bird Droppings	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Blood (dried)	Combine 1/4 cup dishwashing liquid and 1/2 cup to 1 cup ammonia per 1 gallon water. For stubborn stains, use hydrogen peroxide and an upholstery cleaner.*
Butter	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Candle Wax	Apply heated iron over towel. Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use a wax remover.†
Charcoal	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Chewing Gum	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Chocolate	Combine 1/4 cup dishwashing liquid and 1/2 cup hydrogen peroxide per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Coffee	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Cola	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Crayon	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use a specially formulated remover.**
Egg (raw)	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Food Coloring	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Fruit Punch	Combine 1/4 cup dishwashing liquid per 1 gallon water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Grape Juice	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Grease	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Ink (India, ballpoint)	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Ketchup or Mustard	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Mildew	Combine 1/4 cup dishwashing liquid and 1 cup bleach per 1 gallon water. If mildew is severe, a stronger percentage of bleach may be necessary.
Milk	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Nail Polish	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Oil	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
	•

CARE SHEET | (07-29-22) RH.COM • 800.762.1005





THE STAIN	HOW TO CLEAN
Paint (wet or dried; latex, oil or lacquer)	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Pencil Marks	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Rust	Treat with a rust-remover*** and rinse throughly.
Salad Dressing	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Shoe Polish (liquid)	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Shoe Polish (wax)	Apply heated iron over towel. Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner*.
Sunscreen	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Tea	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Tomato Juice	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Tree Sap	Treat with solvent to soften and remove as much of the tree sap as possible. Repeat as necessary. Then clean with soap and water; rinse thoroughly to remove solvent. For stubborn stains, use Murphy® Oil Soap, turpentine or volatile solvent (acetone 100%). If necessary, dry cleaning by someone experienced with acrylic fabrics.
Urine	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Vomit	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Wine	Combine 1/4 cup dishwashing liquid, 1/3 cup white vinegar and 1/2 cup to 1 cup isopropyl alcohol or hydrogen peroxide per 1 gallon water. For stubborn stains, use an upholstery cleaner.*

RH.COM • 800.762.1005 CARE SHEET I (07-29-22)

<sup>\*</sup> Such as 303\* Multi-Surface Cleaner or Resolve\*

\*\* Carbona\* Stain Devils\* for Ink, Marker and Crayon

\*\*\* Such as CLR\*

<sup>†</sup> Such as Carbona® Stain Devils® for Nail Polish, Glue and Gum