

CHARACTERISTICS

Stainless steel is recognized for its resistance to corrosion; however the surface is susceptible to spotting from salt water and airborne chemicals. This process is likely to be accelerated in coastal areas.

The spotting that results is superficial and in no way affects the strength, integrity or longevity of the stainless steel.

Stainless steel can be restored to its original appearance with proper care and maintenance.

CARE & MAINTENANCE

For regular cleaning, use water and a mild soap, such as Dawn® or Method®, to prevent any stubborn stains from building up.

For a thorough cleaning, use the RH Outdoor Stainless Steel Care Kit.

To remove any spots from stainless steel hardware, use Innopolish B520.

For rust removal, use Innocare B570.

For maintenance and rust prevention, use Innoshine B580.

These products are designed for use only on *uncoated* stainless steel and should not be applied to our powdercoated aluminum furniture and accessory finishes.



CHARACTERISTICS

Our Indonesian teak originates from forests regulated by Indonesia's Sustainable Forest Management (SFM/ PHPL) and Verification of Timber Legality (TLAS/SVLK) systems, designed to promote the sustainability of future teak harvests while ensuring legal trade.

Teak is dense and has a high oil content, which makes it particularly suitable for outdoor use. The natural oils prevent rotting and provide resistance to fungus, termites and wood-boring pests.

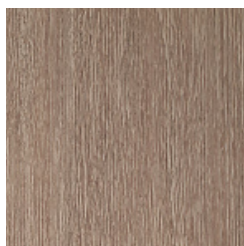
RH's Weathered Teak finish is hand applied to our teak frames using a wire brush to distress the wood before applying a multilayered painted finish, achieving a weathered look.

Teak expands and contracts with changes in climate. Shrinking of the wood can result in hairline cracks in the assembly joints or the grain of the wood itself. This does not affect the structural integrity of the frame's construction.

Moisture contributes to the natural expansion and contraction of both the teak and the painted finish, which can result in hairline cracks in the finish.

As with any painted finish, our Weathered Teak finish will fade and wear with exposure to the elements. As the finish flakes off, the natural teak underneath will become exposed and start to turn grey. The rate at which the finish weathers will vary depending upon climate, exposure and commitment to care and maintenance. This weathering process is accelerated when furniture is left untreated or uncovered.

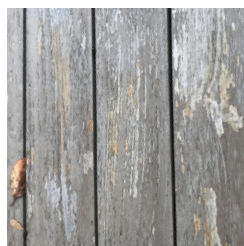
We strongly recommend using our custom-fit outdoor covers to protect furniture from the elements and minimize aging.



WEATHERED TEAK FINISH
(NEW)



WEATHERED TEAK FINISH
(WITH SOME MAINTENANCE)



WEATHERED TEAK FINISH
(WITH NO MAINTENANCE)

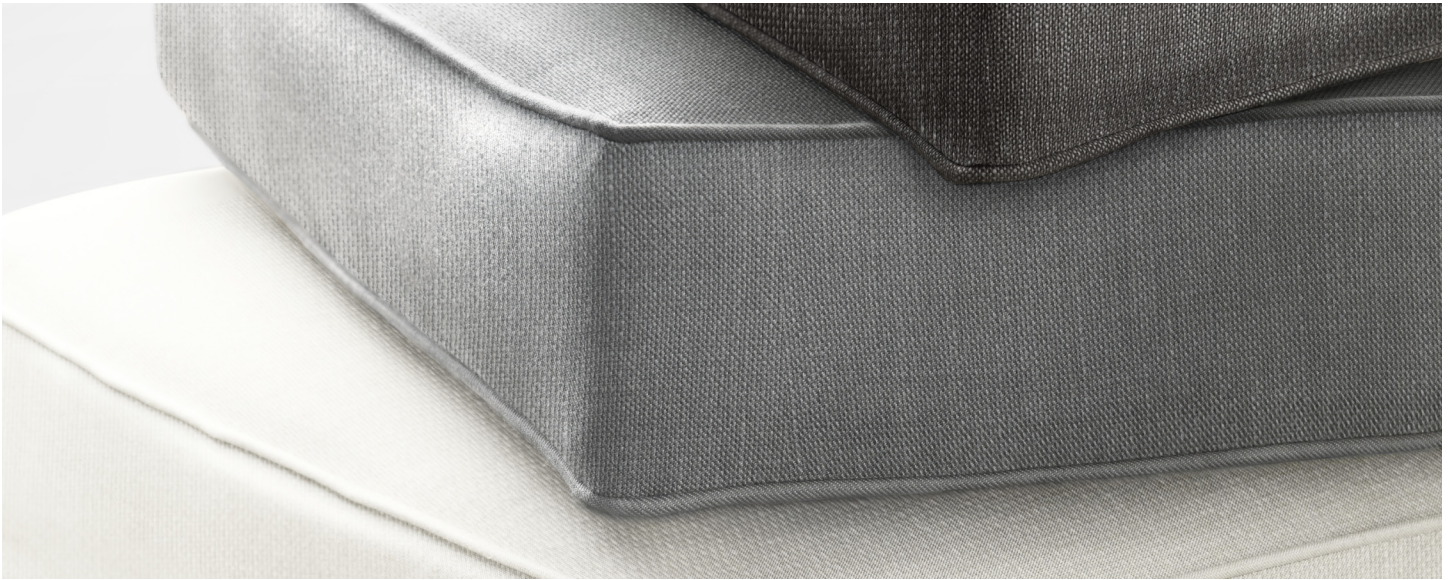
CARE & MAINTENANCE

Once the weathering of the finish begins, we recommend the following:

- Hose down the furniture (DO NOT use a power washer) and clean with Golden Care® Hardwood & Teak Cleaner using a sponge or soft scrub brush to remove dirt and loose paint, ensuring a clean surface. Allow the surface to dry for 24 hours.
- If exposure to moisture over time has raised the wood grain, sand lightly with 120-grit sandpaper.
- Apply Golden Care® Instant Grey to maintain the color of your finish. Allow to air dry for 24 hours.
- Apply Golden Care® Hardwood & Teak Shield to protect from UV rays, mold and mildew, and food and drink stains.

RECOMMENDATIONS

- Avoid letting water stand on the surface of furniture and cushions.
- Do not allow wet cushions to sit on a frame for extended periods of time, as trapped moisture will contribute to the deterioration of the finish.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for teak items when not in use; furniture cushions and covers should be clean and dry before covering.
- Cushions should be removed - whenever possible - before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.



CHARACTERISTICS

Perennials® and Sunbrella® fabrics are 100% solution-dyed acrylic. All our fabrics resist stains, mildew and fading, making them easy-care and weather-friendly.

Perennials® fabrics will pill over time. This is a natural characteristic of the fabric and does not indicate a defect. If desired, a light pass over the surface with a fabric shaver will remove any raised fibers, creating a smoother appearance without affecting the structural integrity of the fabric.

Although our outdoor upholstery fabrics are mildew resistant, spores that create mold and mildew thrive in environments with dirt and moisture. To deter mold and mildew, always remove wet cushions from furniture frames and perform frequent cleaning and maintenance.

All cushion upholstery and cushion cores are compliant with CA TB117-2013.

CARE & MAINTENANCE

Use a dry, soft-bristle brush to frequently dust and remove dirt from the fabric before it becomes embedded.

For everyday stains:

- Use a mild cleaner with warm water, or RH Fabric Cleaner and a soft-bristle brush.
- Rinse thoroughly.
- Tip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Once completely dry, apply RH Fabric Protector to repel dirt and moisture.
- Set-in residue may require professional cleaning.

For mold and mildew:

- Soak in a 1:20 solution of bleach to water. Then wash with diluted dishwashing liquid and rinse thoroughly.
- A power washing with a pressure of 1200 PSI is highly effective – anything more will damage the fibers.
- Hold the power washer approximately 30" away from the cushion to wash away mold and mildew. Repeat as necessary to achieve desired results.
- Tip cushions on their sides with the zipper facing down and unzipped to ensure that all water drains.

For teak wood oil surfacing:

- Oils released from Natural Teak can be removed from cushions by gently washing with RH Fabric Cleaner and either a power washer (1200 PSI) or a soft-bristle brush.
- To avoid oil surfacing on dining chair cushions, flip cushions up when not in use until oil surfacing subsides.
- Set-in stains may require professional cleaning.

For additional recommendations on stubborn stains, refer to manufacturer stain guides.

Perennials® - see page 3

Sunbrella® - see page 4

RECOMMENDATIONS

- Avoid letting water stand on the surface of furniture and cushions.
- As with all RH Outdoor purchases, we recommend using our custom furniture covers for items when not in use; furniture should be thoroughly cleaned and dried before covering.
- Cushions should be removed - whenever possible - before covering the frames for longer than a few days to avoid mold and mildew build-up.
- If cushions get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.
- Cushions must be completely clean and dry before storage.
 - If it's not possible to store cushions, lay cushions down flat on the seat before covering to allow the cover to fit properly.

CUSHION INSERTS

Most RH outdoor cushion inserts are constructed with a standard poly foam core wrapped in a poly casing to prevent water from penetrating the foam core.

On upholstered outdoor furniture and select outdoor collections, cushions are constructed of reticulated foam to facilitate drainage.

Cushions should not be left in heavy rain, but if they do get wet, tip them on their sides with the zipper facing down and unzipped to ensure that all water drains.

Allow to air-dry.

HOW TO CLEAN PERENNIALS® PERFORMANCE FABRICS

RH

Stain-resistant Perennials® Performance fabrics easily stand up to spills and dirt. Here's how to remove the most common stains. For best cleaning results, spills and messes should be cleaned as soon as they occur. Set-in residue may require professional cleaning. After cleaning, always rinse fabric thoroughly.

P E R E N N I A L S®

THE STAIN	HOW TO CLEAN
Barbecue Sauce	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
Beer	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Berries (Fresh, Jam or Juice)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Bird Droppings	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Blood	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Butter	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
Candle Wax	Allow wax to harden. Peel off as much as possible. Cover with paper towel and iron with low heat, moving paper towel as needed to absorb excess wax. Wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
Chocolate	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Coffee	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Cola	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Crayon	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly.
Dirt/Mud	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Grass Stains	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Grease/Oil	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* as needed. Rinse thoroughly.
Ink or Permanent Marker	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Ketchup or Mustard	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Lipstick or Other Cosmetics	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a degreaser* or a bleach solution as needed. Rinse thoroughly.
Mildew	Soak in a 1:20 solution of bleach to water until stains are removed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly.
Rust	Saturate with lemon juice. Cover with salt. Allow to sit for 24 hours, refreshing lemon juice as needed. Rinse and repeat as needed. Then wash with a 1:20 solution of dishwashing liquid to water. Rinse thoroughly. Do not bleach!
Sunscreen	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with degreaser* as needed. Rinse thoroughly.
Tea (Green, White, Black or Other)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly
Tomato Juice or Tomato Sauce	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, repeat as needed. Rinse thoroughly.
Tree Sap	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.
Wine (Red, White or Champagne)	Sponge briskly with a 1:20 solution of dishwashing liquid to water; rinse thoroughly. For stubborn stain removal, follow up with a bleach solution as needed. Rinse thoroughly.

*Such as Formula 409® or Oxiclean™.

HOW TO CLEAN SUNBRELLA® OUTDOOR FABRICS

RH

Stain-resistant Sunbrella® fabrics easily stand up to spills and dirt. Here's how to remove the most common stains. For best cleaning results, spills and messes should be cleaned as soon as they occur. Set-in residue may require professional cleaning. After cleaning, always rinse fabric thoroughly.



THE STAIN	HOW TO CLEAN
Beer	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Berries	Combine 1/4 cup dishwashing liquid and 1/2 cup to 1 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Bird Droppings	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Blood (dried)	Combine 1/4 cup dishwashing liquid and 1/2 cup to 1 cup ammonia per 1 gallon water. For stubborn stains, use hydrogen peroxide and an upholstery cleaner.*
Butter	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Candle Wax	Apply heated iron over towel. Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use a wax remover.†
Charcoal	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Chewing Gum	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Chocolate	Combine 1/4 cup dishwashing liquid and 1/2 cup hydrogen peroxide per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Coffee	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Cola	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Crayon	Treat with isopropyl alcohol. Then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use a specially formulated remover.**
Egg (raw)	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Food Coloring	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Fruit Punch	Combine 1/4 cup dishwashing liquid per 1 gallon water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Grape Juice	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Grease	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Ink (India, ballpoint)	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Ketchup or Mustard	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Mildew	Combine 1/4 cup dishwashing liquid and 1 cup bleach per 1 gallon water. If mildew is severe, a stronger percentage of bleach may be necessary.
Milk	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Nail Polish	Treat with volatile solvent (acetone 100%). Then clean with soap and water and rinse thoroughly. For stubborn stains, use an upholstery cleaner.*
Oil	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.

HOW TO CLEAN SUNBRELLA® OUTDOOR FABRICS

RH

THE STAIN	HOW TO CLEAN
Paint (wet or dried; latex, oil or lacquer)	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Pencil Marks	Vacuum, then clean with 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Rust	Treat with a rust-remover*** and rinse thoroughly.
Salad Dressing	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Shoe Polish (liquid)	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Shoe Polish (wax)	Apply heated iron over towel. Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner*.
Sunscreen	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Tea	Combine 1/4 cup dishwashing liquid per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Tomato Juice	Apply cornstarch as an absorbent. Remove excess with a straight edge; clean up any residual with dishwashing liquid and water. For stubborn stains, use an upholstery cleaner* or a strong degreaser.
Tree Sap	Treat with solvent to soften and remove as much of the tree sap as possible. Repeat as necessary. Then clean with soap and water; rinse thoroughly to remove solvent. For stubborn stains, use Murphy® Oil Soap, turpentine or volatile solvent (acetone 100%). If necessary, dry cleaning by someone experienced with acrylic fabrics.
Urine	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Vomit	Combine 1/4 cup dishwashing liquid and 1/3 cup white vinegar per 1 gallon water. For stubborn stains, use an upholstery cleaner.*
Wine	Combine 1/4 cup dishwashing liquid, 1/3 cup white vinegar and 1/2 cup to 1 cup isopropyl alcohol or hydrogen peroxide per 1 gallon water. For stubborn stains, use an upholstery cleaner.*

* Such as 303® Multi-Surface Cleaner or Resolve®

** Carbona® Stain Devils® for Ink, Marker and Crayon

*** Such as CLR®

† Such as Carbona® Stain Devils® for Nail Polish, Glue and Gum